



PROTON
INSPIRING CONNECTIONS

PROTON **X50**

MULTIMEDIA MANUAL

Foreword

Dear users:

Thank you very much for selecting our product. Before your first driving, please read this manual carefully to help you understand the proper operation methods of this product for safe operation and better entertainment experience! Please read this instruction thoroughly before applying various functions. PROTON reserves the right of final interpretation of this instruction.

Important safety information:

- Failure to comply with these safety instructions may result in electric shock, traffic accidents or other injuries, and may also damage GKUI system or vehicle. Please read all the safety information below before using GKUI system.
- In order to avoid violation of traffic regulations and unnecessary traffic accidents, drivers are prohibited to watch programs and operate the system unit while driving.
- If you make a call using the bluetooth phone function to the passengers' phone in the vehicle, the sound amplification and significant interference between the phones will cause echo and sound distortion in the vehicle. It is recommended that you do not do this.
- In order to ensure the safety and normal use of the product, do not disassemble or repair the system unit by yourself to avoid damage to the system unit and accidents.

Due to the continuous improvement of the product, the actual operation steps may not be completely consistent with those stated in this manual. In this case, the actual operation steps will prevail.

The working voltage of the product is 9 V ~ 16 V. If the vehicle is parked for a long time or the battery is not replaced in time according to the maintenance manual, the battery is fed and the power supply is insufficient, which may cause the product to restart for self-protection.

If you have any questions, kindly contact or visit our website as mentioned to locate the nearest dealer and other available services.

www.proton-edar.com.my

PROTON EDAR SDN. BHD.

Centre of Excellence Complex

Km33.8 Westbound Shah Alam Expressway

47600 Subang Jaya , Selangor Darul Ehsan , Malaysia.

1-800-888-398

Perusahaan Otomobil Nasional Sdn. Bhd.

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Instructions

Notice to Users

- Do not use mobile phone while driving. Park the vehicle in a safe place first if you need to use the mobile phone.
- The use of navigation system does not mean that the responsibilities of driver can be replaced. Observe and obliged to the traffic rules. Pay attention to the current traffic condition consistently.
- If there is a difference in the traffic regulations and the current traffic condition always take precedence over the navigation system.
- For safety reasons, the navigation system menu can only be used before start driving or when the vehicle is stationary.
- In the situation when there is only one road or the road is damage or prohibited to be passed through (e.g. pedestrian street), the navigation system may give a warning. Pay more attention to this situation.
- That's because the navigation system will not consider route safety when planning a route. Roadblocks, locations of buildings, height and weight limits, traffic and weather conditions or other issues that can affect the safety and time of driving routes will also not be considered in the proposed route. Therefore, it is up to the driver to decide which route is the most suitable.
- The speed limit stipulated by current road traffic regulations should be more reliable than the system storage most of the time. There is no guarantee that the speed limit shown by the navigation system is the same as that stipulated by the traffic law under any circumstances.
- Do not solely rely on the navigation system to find emergency services (e. g. hospitals, fire fighting facilities, etc.). There is no guarantee that all emergency services nearby will be kept in the database. In this case, the driver needs to judge for emergency help. ◀



It is not recommended to use the navigation system when the engine is turned off. If this is done, the battery may lose power. Always keep the engine running all the time when using the navigation system. Do not disassemble or modify this product. Otherwise, accidents, fire and electric shock may result.

Laws of some provinces and cities prohibit drivers from watching videos during driving. Use the system carefully. ◀

Safety Information



WARNING indicates a hazardous situation which, if not avoided, could result in death or serious personal injury. The stated procedures must be strictly followed or the provided information must be carefully considered. ◀



Caution indicates that the events stated here must be strictly observed, otherwise your vehicle may be damaged. ◀



It indicates informative statements that can help you better use your vehicle. ◀



It indicates events described herein are related to environmental protection. ◀

Asterisk

An asterisk "*" attached at the end of the title or name indicates that the device or feature described is only available for certain variants of this vehicle and your vehicle may not be equipped with such device or feature.



Important Message

No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, without the prior written permission from PROTON.

The pictures in this manual are for reference purpose only. This manual is the user manual of the current GKUI. PROTON reserves the right of final interpretation of this manual.

PROTON have a right not to provide a service for you in the following cases. After correction, PROTON has the right to decide whether to resume the service on the case to case basis:

- Violation of local laws and regulations;
- Provision of false registration information;
- Unauthorized use of services;
- Application of products and services for any illegal purpose;
- Behaviours which harm to the interests of other users;
- Abuse of user rights;
- Behaviors violating social customs and social morality;
- Acts inciting national hatred and discrimination, as well as undermining national unity;
- Acts spreading obscenity, pornography, gambling, violence, murder, terrorism or abetting crime;
- Acts harming national security, divulging state secrets, subverting state power and undermining national unity.



When transferring the vehicle, please remember to pass this manual on to the new user as this manual is an integral part of the vehicle. ◀

Notes when using navigation

Description of terminology

- **Point of interest:** It is a feature point marked on the map that provide users with name, attributes and location information, such as petrol service stations, stations, hotels, schools, etc.
- **Positioning:** A technology for displaying the inquired points of interest in the centre of the navigation screen and prompting the name and location.

- Route planning: A technology for selecting a planning method according to the starting point, the passing point and the bypassing point, and calculating a path that meets the needs of users.
- Navigation: A technology for planning a route based on geographic information software and prompting the user with voice throughout the travel. Navigation in geographic information software includes simulated navigation and real navigation. It refers to real navigation unless otherwise specified.
- Move map mode: Users can move the map by clicking or dragging the map according to their habits. Other terms will be described in detail in the text, so no repetition is made here.

Navigation system

Welcome to the navigation system. We hope our navigation can provide you convenience and smooth journey! If you have any suggestions or opinions, please feel free to contact us! Please read the following warnings carefully before starting the navigation! For your driving safety, please strictly observe the "Warning" operation!



PROTON will not be responsible for any inconvenience or accident caused by negligence of the stated warnings! ◀

Navigation disclaimer

• Map disclaimer

Due to the urban construction and the rapid development of urban-rural highway traffic and the continuous changes in traffic control information and traffic facilities in urban streets, there may be situations that are not completely consistent with the actual information at that time after the product is produced. Thus, the driver must pay serious attention to the actual traffic conditions and avoid violating traffic rules. The navigation map will be released to the public in a timely manner. Please pay attention to the update information of the navigation map from the dealer.

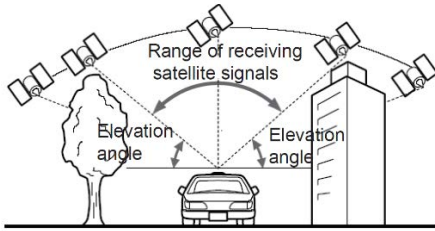
Due to changes in traffic regulations or temporary road control, the route planned by the navigation map may not conform to the traffic control situation on site. Please drive according to the actual traffic control or traffic rules.

• Navigation disclaimer

As real-time road conditions sometimes change more or less, the driving route planned by the navigation map is only for reference. For example, the route chosen by the driver in his/her familiar area may be more effective than the route planned by the navigation map.

• Satellite signal reception disclaimer

In general, the navigation map can calculate your exact location after only 3 or 4 satellite signals being received. However, sometimes due to weather or under the influence of tall buildings in the city, the reception effect of signals will be affected, as shown in the following figure:

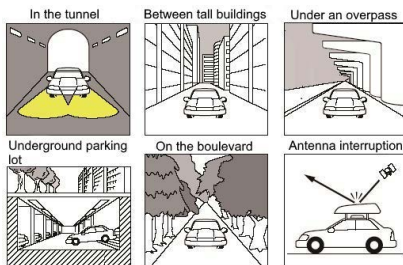


- Error disclaimer

Under normal conditions of satellite signal reception, the standard satellite positioning system error is 5 to 10 meters.

When driving on parallel roads, deviations may still occur although this system has automatic correction function. At this time, the actual driving road may not exactly consistent with the vehicle's position shown on the map. The vehicle may be shown on the opposite parallel road close to the actual driving road.

The following illustrated environment will affect the normal reception of satellite signals and cause errors.



Failure to receive satellite signals:

- Check whether the icon of reception status in GPS information display is normal.
- During a period of start-up, the satellite antenna needs to receive satellite signals and update internal information. At this

time, the icon of reception status shows no signal, which is a normal situation. Just wait for a moment to enter the normal operation.

- Check whether the vehicle is located in an area that can possibly interfere the satellite signal reception such as "under bridge", "in tunnel" and "near tall buildings". After the vehicle leaves away from such areas, the signal will be restored.

Safe navigation

Do not operate the navigation function during driving to avoid distracting attention and cause safety problems. The navigation setting should be done in advance or operated by passengers. The safe navigation is the top priority to ensure the personal safety of drivers, passengers and others.

Use Instructions

Before using the navigation system, please familiarise with the following information:

- The accurate guidance and positioning of the navigation system is closely linked to GPS signals, and the navigation system will automatically search for GPS signals.
- It may take 2 to 15 minutes for initial positioning and 1 to 3 minutes for repositioning.
- If you are in a complex terrain such as in the basement and between tall buildings, there may be no GPS signal.
- Whether there is GPS signal or not, please drive the vehicle according to the actual road conditions!

Notices before using Bluetooth

What's the wireless Bluetooth technology

- Wireless Bluetooth technology is based on short-range wireless network technology, which enables different devices to connect in short range at a frequency of 2402 MHz ~ 2480 MHz.
- It supports various electronic devices such as computer, external devices, Bluetooth phones, and PDAs. With regard to application in vehicles, wireless Bluetooth technology can achieve high-speed transmission without using a cable.
- Bluetooth phone means that the user can conveniently make a phone call via Bluetooth function.
- Some phones may not be supported by the function of Bluetooth phone.

Notices for safe driving

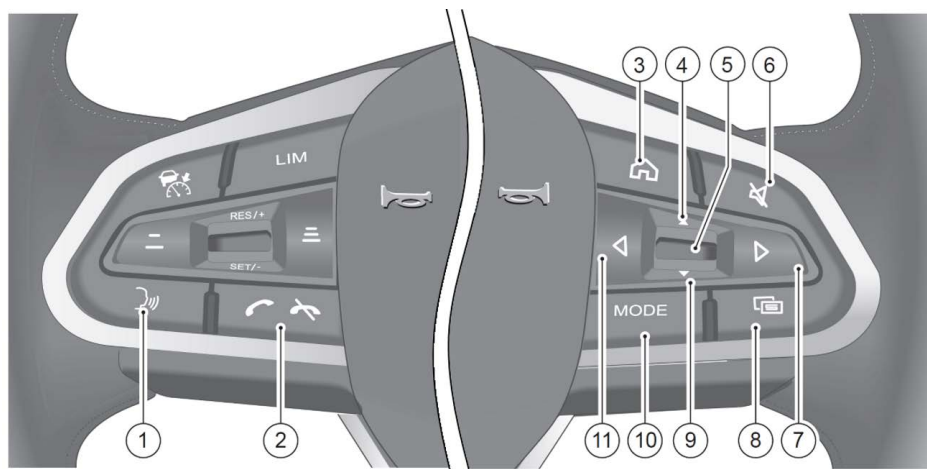
- Bluetooth phone can improve the safety of driving. After the phone is connected via Bluetooth function to the system unit, the user can conveniently make a call, answer a call and manage the contacts. Please read this user manual carefully before using the Bluetooth phone.
- It is prohibited to operate the Bluetooth device frequently while driving may cause negligent driving and even result in an accident.
- Avoid watching the screen of the system unit for a long time while driving. This is dangerous and may cause an accident.

Warning for pairing Bluetooth phone

- Before pairing your phone to the system unit, check to see if your phone is equipped with a Bluetooth function.
- If you do not want your vehicle to be automatically connected to your phone, stop the vehicle and deactivate the Bluetooth function in the phone.
- Some Bluetooth functions may not be activated properly due to the software version of the phone. Disconnect the current bluetooth connection and update your phone with the latest software version provided by the phone manufacturer. Once completed, pair again your phone with the system unit.










Equipment and operation

Multi-function control buttons at steering wheel



- | | |
|-----------------------------|--------------------------------------------|
| 1. Voice recognition button | 7. Next button |
| 2. Bluetooth phone | 8. Multi-function control switching button |
| 3. Home | 9. Volume - button |
| 4. Volume + button | 10. MODE button (input sources switching) |
| 5. Enter button | 11. Previous button |
| 6. Mute button | |

The functions of buttons on the steering wheel are as follows:

S/N	Button	Notes
1	 Voice recognition button	Press and release: Switch to voice recognition mode.
2	 Bluetooth phone	Click: Answer or hang up the Bluetooth phone.
3	 Home	Press and release: Return to the multimedia interface.
4	 Volume + button	Press and release: Increase the volume.
5	Enter button	Press and release: Select the menu item and go to the sub-menu. Press and hold: Reset the data in the meter instrument such as average fuel consumption. If the meter instrument shows a warning display, press and hold this button to hide the appeared warning display.
6	 Mute button	Press and release: Mute or unmute.
7	 Next button	Press and release: Go to the next station in the FM/AM mode, or to play the next file in the multimedia mode. Press and hold: Play the next active station in the FM/AM mode.
8	 Multi-function control switching button	Press and release: Switch the control of the buttons on the steering wheel for the multimedia and the meter instrument.
9	 Volume - button	Press and release: Reduce the volume.
10	MODE (input sources switching)	Press and release: Switch between the radio and the multimedia music.
11	 Previous button	Press and release: Go to the previous station in the FM/AM mode, or to play the previous file in the multimedia mode. Press and hold: Play the previous active station in the FM/AM mode.

Basic Operations

Initial start-up of the system

Press the ignition switch to turn the power mode to ACC or ON, then the multimedia unit will be started automatically and the start-up and warning interface will be displayed on the screen.

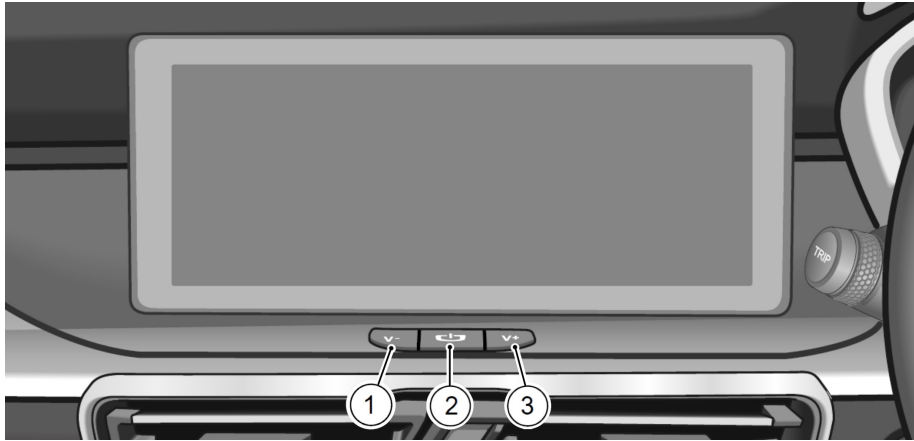
Start-up interface



Warning interface



Control buttons at instrument panel



1. Volume - button
2. Power button
3. Volume + button

Turning on the system

When the system unit is off, press the Power button.

Turning off the system

When the system unit is on, press and hold the Power button.

Rebooting the system

Press and hold the Power button for approximately 15 seconds to reboot the system.

Adjusting the volume

Press and release/hold the V + or V- button to increase or decrease the volume.







Touchscreen Operation

Single-finger click: Activate an application, locate the progress bar, and activate button functions.

Touch and hold: Select a video or photo in the EDR and enter the edit mode.

Slide: Scroll up and down a list, and move the page to the left and right.

Drag: Locate the progress.

-  click
-  horizontal scroll
-  vertical scroll
-  double click (double click with one finger)
-  squeeze (squeeze inwards using two fingers)
-  stretch (stretch outwards using two fingers)

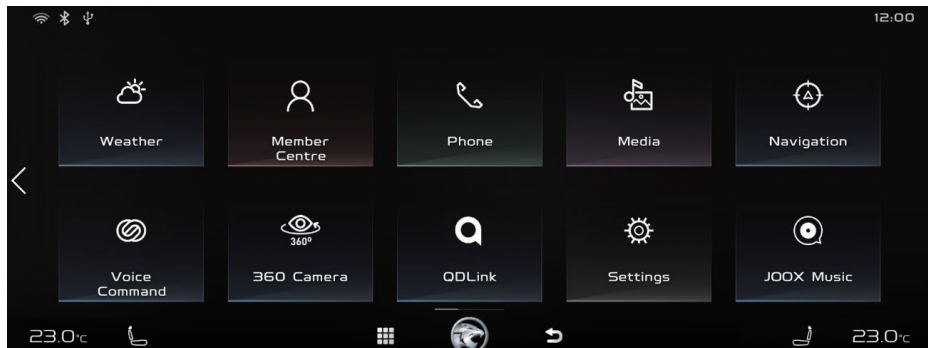
Main interface introduction


Homepage

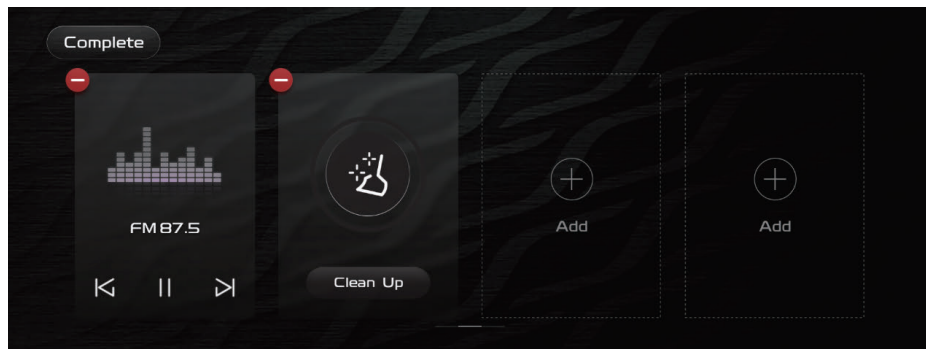
The homepage has subpages. Swipe left to enter the next subpage. The functions provided in the first subpage of Homepage include Weather, Navigation, Music, etc.



The functions provided in the second subpage include Weather, 360 Camera, Navigation, Media, QDLink, JOOX Music, Member Centre and others.

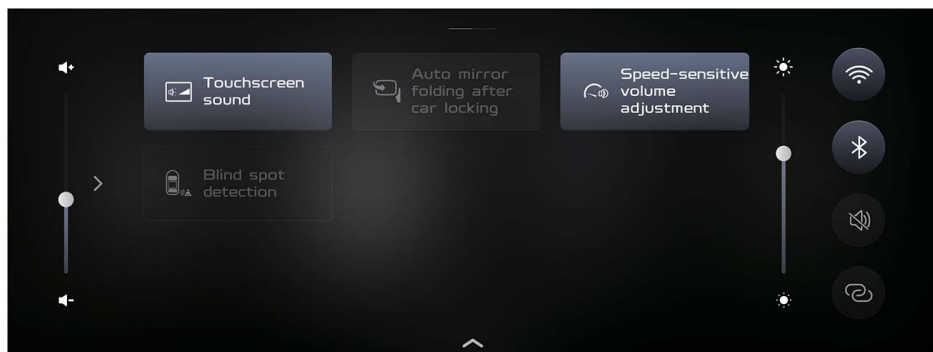


 Press and hold to enter the Homepage editing interface and reorder the widget and app menu. ◀



HiBoard

Swipe down from the uppermost status bar of the multimedia display, and you get to the HiBoard. The brightness and volume adjustment, vehicle settings and common on/off settings of multimedia display screen can be done on the HiBoard interface.



- [Wi-Fi icon]: Wi-Fi on/off button: press and hold to enter the “Setting -WiFi” interface;
- [Bluetooth icon]: Bluetooth on/off button: press and hold to enter the “Setting-Bluetooth” interface;
- [Mute icon]: Mute on/off button: press and hold to enter the “Setting-Volume” interface;
- [Hotspot icon]: Hotspot on/off button: press and hold to enter the “Setting-Hotspot” interface;

Vehicle communication

Bluetooth Pairing and Connection

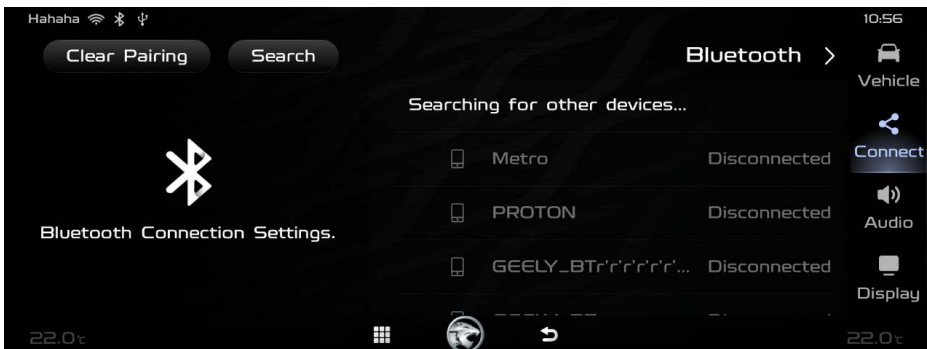
1. Click [Settings]-[Connect]-[Bluetooth connection settings] to activate the Bluetooth function.
2. Click [Bluetooth connection Settings]-[Connect]-[Search] to wait for the name of the device to appear in the list, and click [Connect].



Pairing from the mobile terminal: Activate the system Bluetooth function and request a connection from the mobile terminal to pair with the phone.

Unpaired phone

1. Click [Settings]-[Connect]-[Bluetooth connection settings]-[Search] to start searching for devices.



2. Select the Bluetooth device you want to pair, and then click [Connect].
3. If SSP (Secure Simple Pairing) is not supported, you need to manually enter the password 0000 in your Bluetooth device.
4. If SSP (Secure Simple Pairing) is supported, click [Pairing] on the multimedia, and then click [Pairing] on the pop-up window of your Bluetooth device. (The actual information shown on the pop-up window may vary depending on the Bluetooth devices).

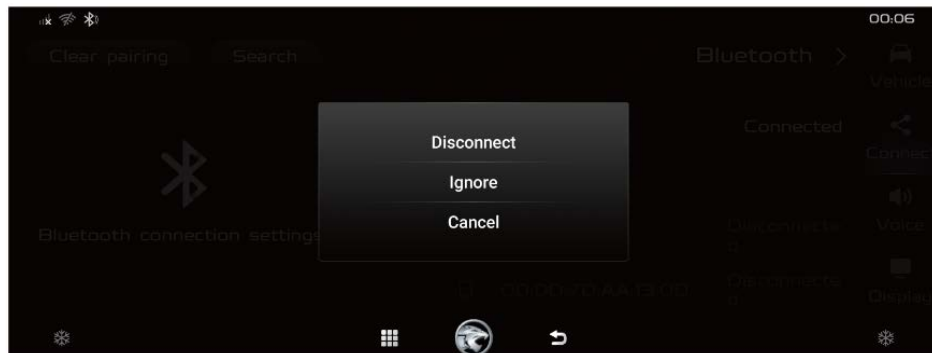
5. The Bluetooth device has been connected. When the device is successfully connected to the multimedia of vehicle, the device name will be listed in [Available devices].



6. When the connection fails, a message indicating that the Bluetooth connection has failed will be displayed on the screen.

Disconnecting phone connection

1. Click [Settings]-[Connect]-[Bluetooth connection settings].
2. Select the connected phone.



3. Click [Disconnect]. If you want to cancel the operation, click [Cancel]. If you want to connect the unconnected phone again, select the unconnected phone in the list of available devices and click [Connect].

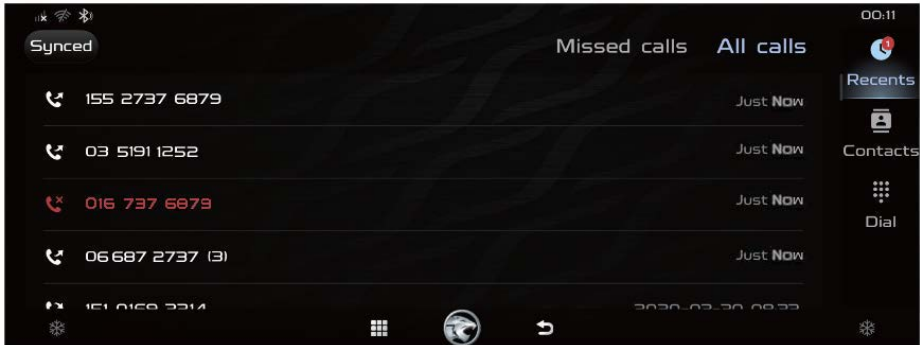
Deleting Bluetooth devices

If you no longer need to use a Bluetooth device in the future, you can delete it. It should be noted that all call records and contacts of the Bluetooth device will be deleted at the same time when the Bluetooth device is deleted.

1. Click [Settings]-[Connect]-[Bluetooth connection settings].
2. Select a connected bluetooth device.
3. Click [Ignore]. If you want to cancel the operation, click [Cancel].

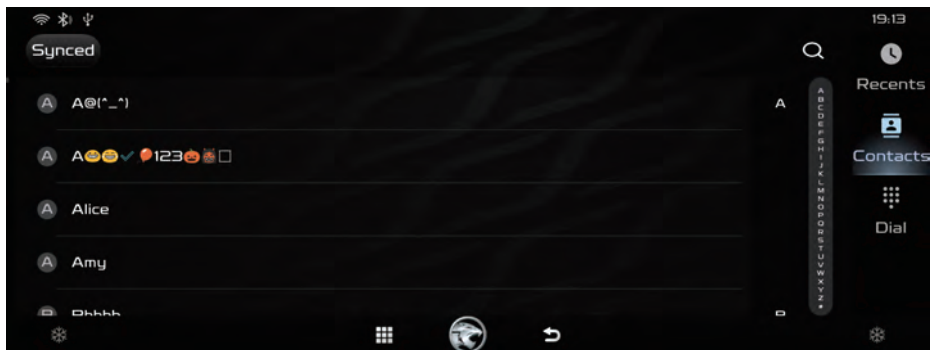
Recent Calls

Click [Phone] in the main interface, and then click [Recents]. The Recent Calls interface will be displayed and you can call the contact by clicking on the [Contact name].



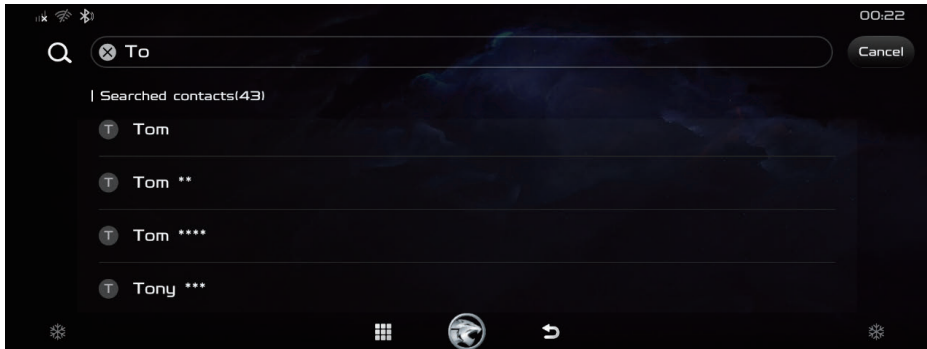
Contacts

Click [Phone] in the main interface, and then click [Contacts] to display the contacts interface. It is very convenient to view and search the phone number. It is similar to the viewing and searching through the phone. You can operate the left slide button or directly touch the touch screen to view the contacts. You can also click [🔍] and enter the name of the person you want to search.



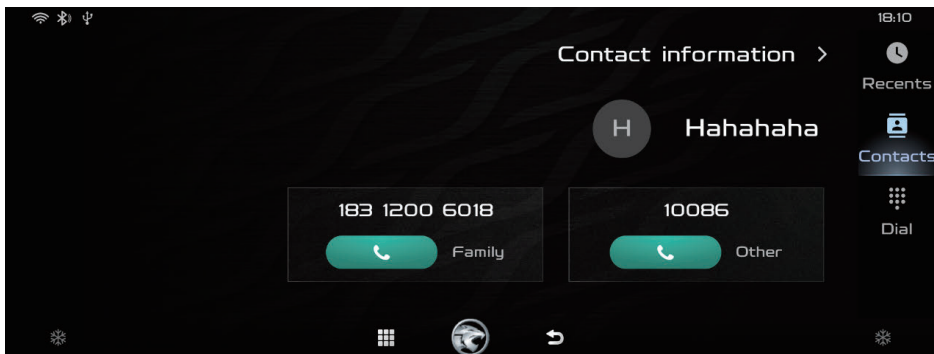
1. Quickly Search

Click [🔍], enter the initials or the name you want to search. After the searching is completed, click the phone button to make a call.



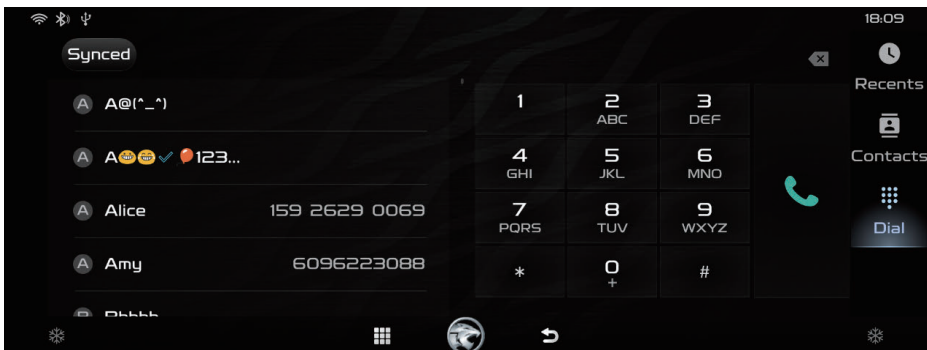
2. Making a call using dialling list

You can directly select the contact in [Contacts] to make a call. When a contact has multiple contact details, you must first select the phone number and then make a call.



Dial calls

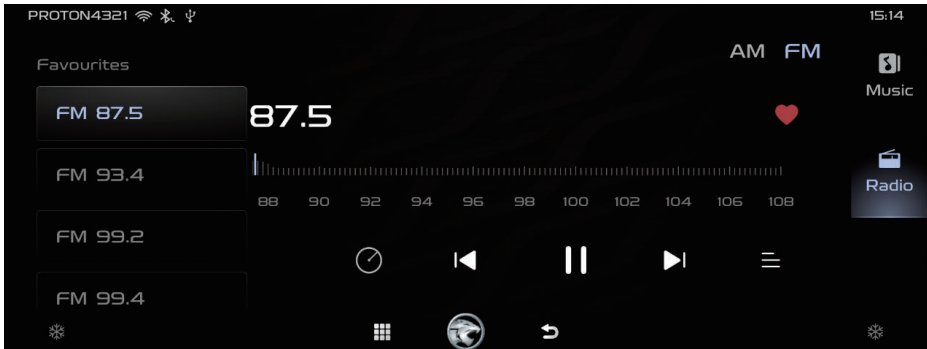
Click [Phone] in the main interface, and then click [Dial] to pop up the [Enter a Phone Number] interface; in this interface, click the number key to enter the phone number, and click the dial icon to make a call.







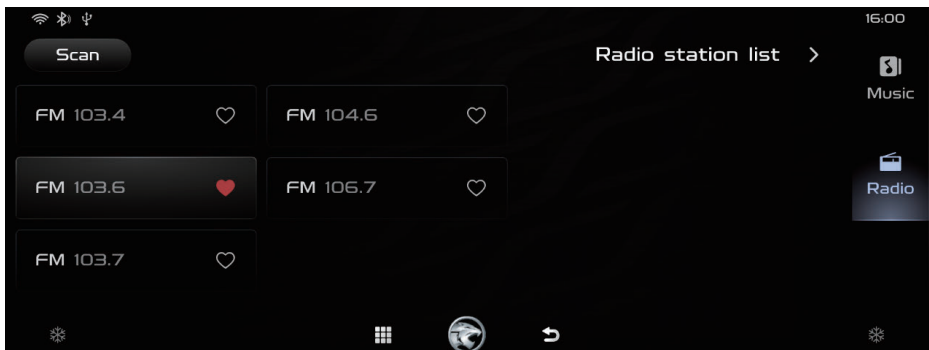
Media



Radio

Click the [Radio] icon in the multimedia interface to enter the radio interface.



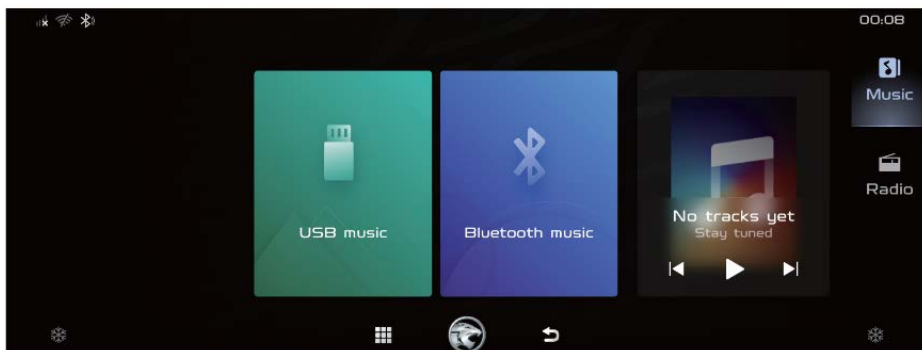
- Band switch: Click the [FM] or [AM] toggle button to switch the radio band.
- Station selection:
 1. Station selection by searching. Search for the previous station or the next station.
 2. Auto selection of station. If the radio is used for the first time, the radio will automatically perform FM and AM full-band search and save the station.
 3. Click [] to save the current station. The list of favourites is displayed on the right, and playing will be enabled by clicking the station in the favourites list.
- Station list: Click [] to enter the radio station list.
- Preview playing station: Click [] to preview playing of all the searched radio stations (each radio station is played for five seconds) and click [] again to cancel the preview.



- Station save: During the radio station playing, click [] to save the current radio station as a favourite.
- Click [] to enter the station scanning interface.

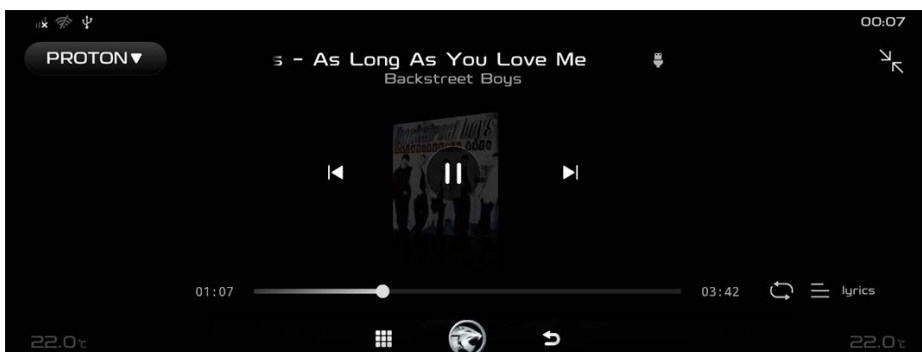
Music

Click [Music] to play songs in the USB flash drive or the Bluetooth music (Bluetooth connection required).



Media Player

Click [Media] to view the currently playing music.



[**Standard** ▼]: select sound effect;

[]: change play mode;

[]: open the list;


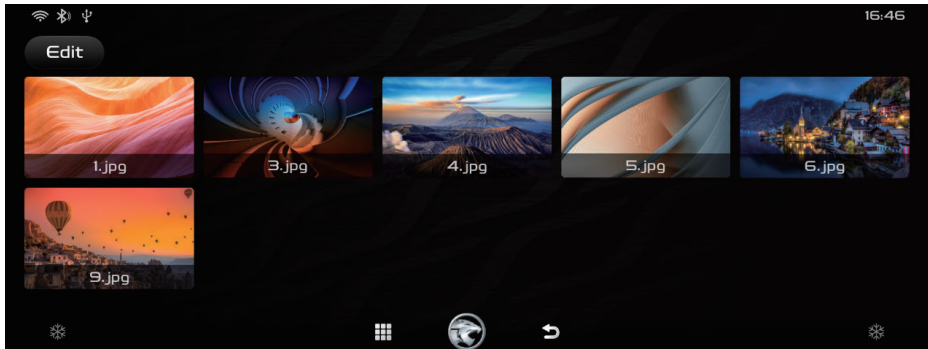
[]: show lyrics or not.

Photo & Video

Click [Photo] or [Video] to view pictures or videos.



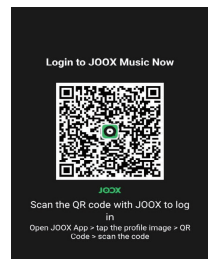
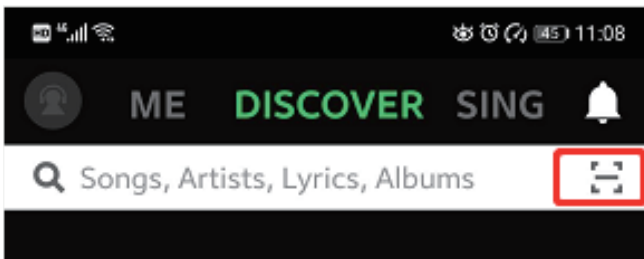
[**Edit**]: enter the editing mode, in which you can delete the picture/video files.

- Maximum USB storage: 64GB .
- Supported formats: FAT16/FAT32/NTFS .
- Play pictures and videos stored on a USB stick.
- Supported formats (Pictures): BMP/JPG/ JPEG/PNG/GIF.
- Single File size(Picture) $\leq 20M$.
- Supported formats (Video): 3GP/FLV/MKV/WMV/MPG/MP4/AVI/MOV.

JOOX Music

JOOX Music login

1. Ensure that you have the JOOX Music app installed in your mobile device.
2. Sign up or login into your JOOX Music account through your mobile device.
3. Tap [JOOX Music] to open JOOX.
4. Using the mobile JOOX app, scan the QR code displayed on the infotainment head unit.



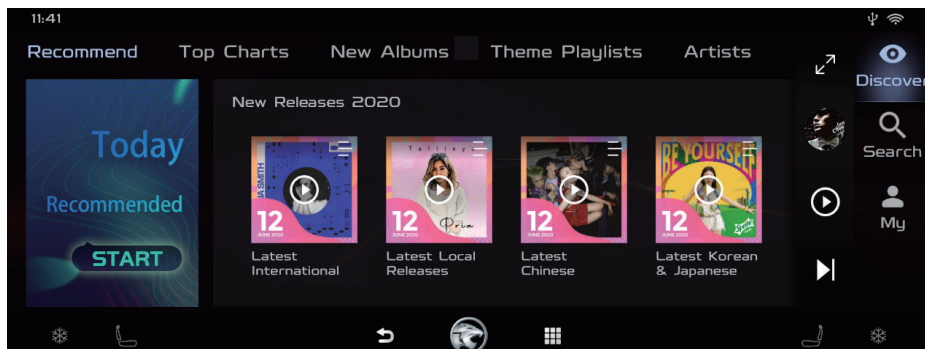
5. Tap on the scan icon at the right upper corner of mobile phone JOOX app to scan the QR code displayed on the infotainment head unit.
6. JOOX Music on the infotainment head unit will login and synchronize with JOOX app in mobile.

JOOX Music logout

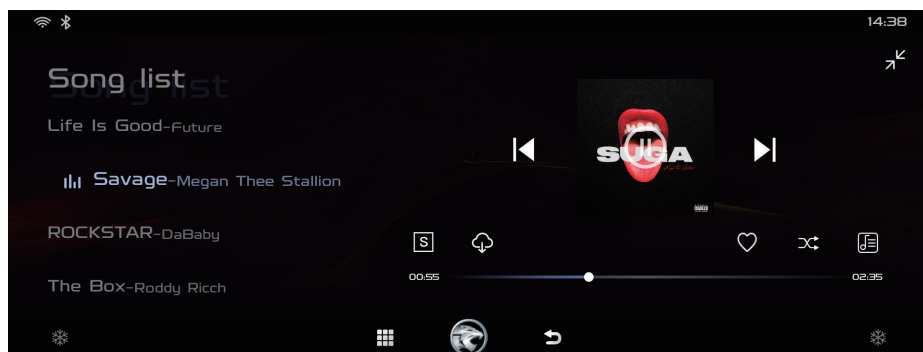
On the infotainment head unit: Tap [My] - [About] - [Logout] .





Play JOOX Music

Click [JOOX Music] to enter the JOOX Music interface, and users can select favourite music according to their preferences.



1. Hot online music is recommended.
2. Click to search for music you like and want to enjoy.
3. Click to view my downloads, history and login/logout of my account.



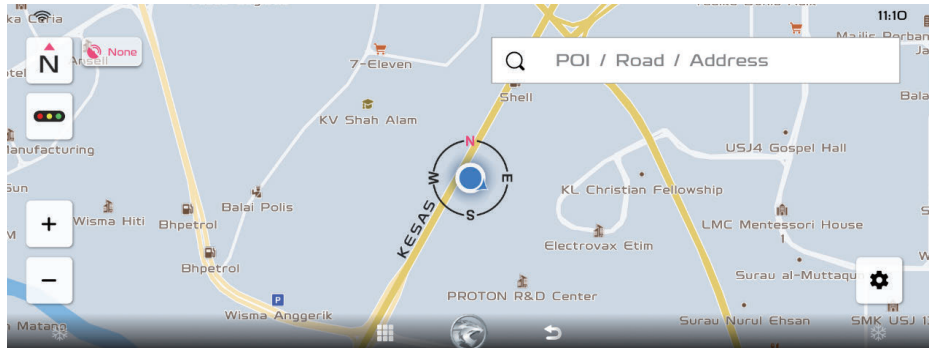
- Music playing interface: Information such as song name, singer name, song duration, playing progress, song list key, lyrics key, pause/play key is displayed.
- Click [] to switch the interface with lyrics to interface without lyrics or vice versa.
- Click [] to switch the sound quality.
- Click [] to switch the music playing mode. There are 3 playing modes: single cycle, sequential play and shuffle play.
- Click [] to download music.

Navigation

Getting to Know Your Navigation

Start the navigation system

After starting up, click [Navigation] or say "Open Navigation" to voice command to run the navigation system.

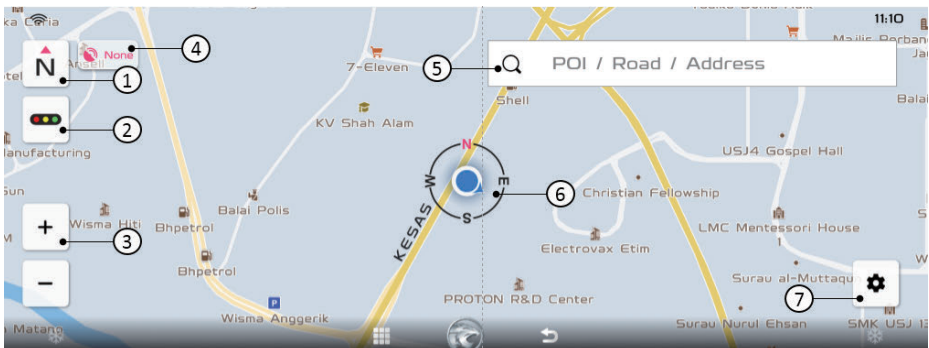


Free navigation interface

The navigation system is divided into [Free navigation] and [Route navigation] modes.

- [Free Navigation]: No destination is setted after you enter the navigation system.
- [Route navigation]: After you enter the navigation system, first set the destination, and then let the system start route plan and navigation according to the destination you set.

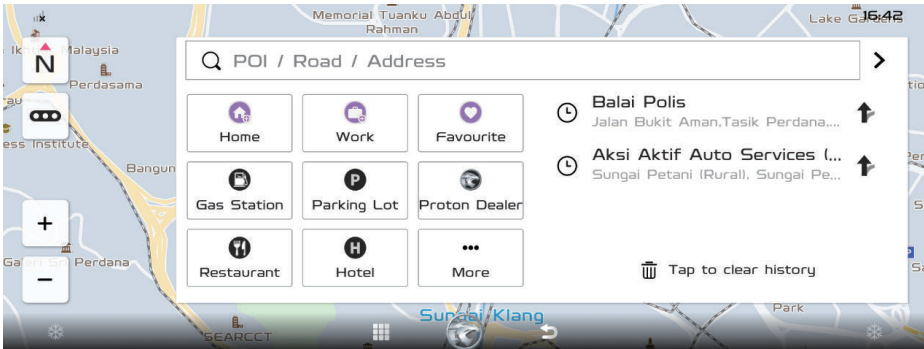
The following describes the free navigation interface and its related functions:



Interface description:

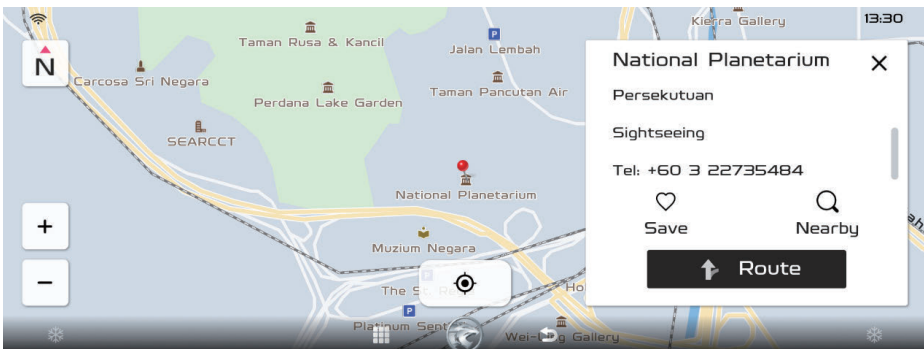
1. Mode switching: Click to switch among three modes of 2D head up, 2D north up and 3D head up.

2. Road condition: Switch on and off the real-time road condition.
3. Scale: For the current scale, you can change the scale size through "+" and "-".
4. GPS signal state: GPS signal appears in 3 states: Good, Weak, and None.
5. Destination: You can search for a destination (you can enter keywords or search for nearby facilities such as restaurant, accommodation, shopping centres, etc.).

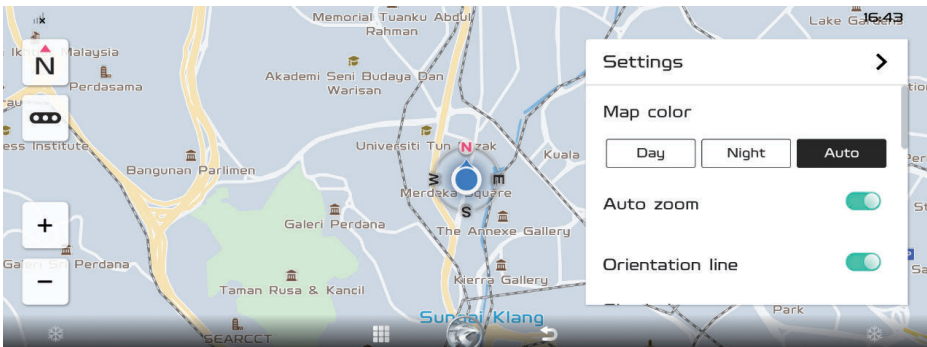


6. Vehicle logo: it displays the current precise location and the orientation of the front of the vehicle.

When you scroll the free navigation screen, the following will appear:



7. Navigation setting: Click to enter the "Setting" interface where you can set Map color, Auto zoom, Orientation line, etc.



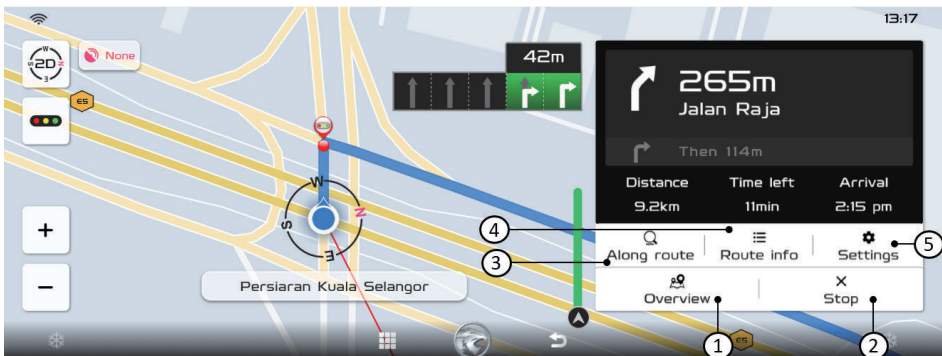
Route navigation interface

1

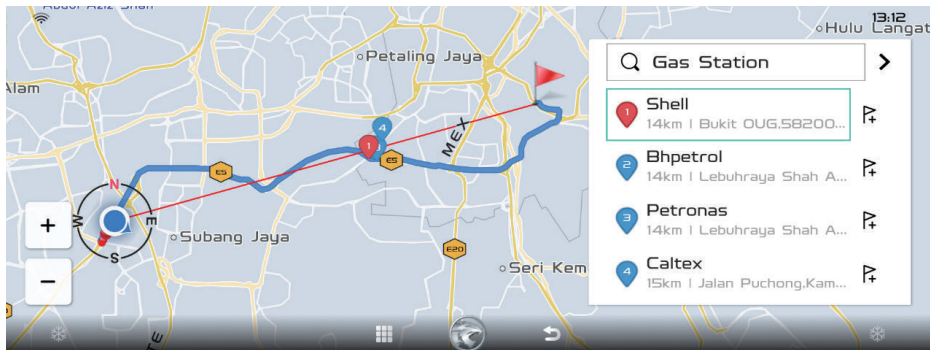
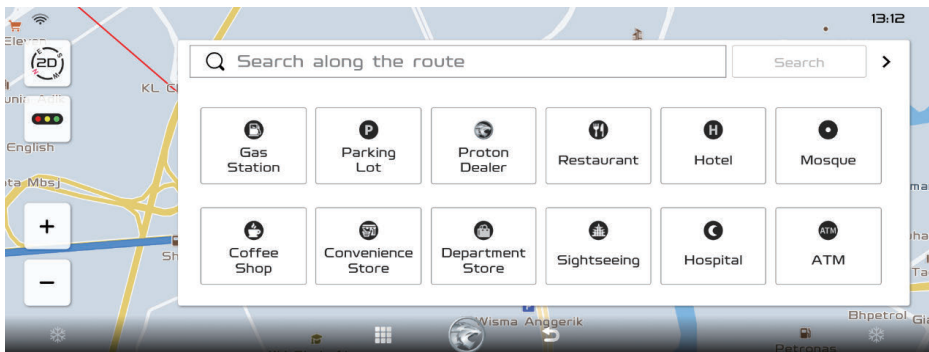
2



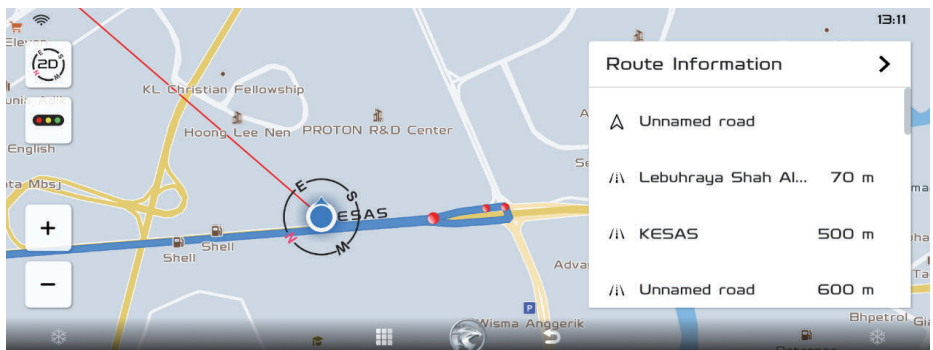
When passing a turning intersection, an enlarged view of the intersection will be displayed on the screen.



1. Route overview: You can click [Overview] if you want to enter route overview mode, and all routes will be displayed on the map.
2. Stop navigation: You can click [Stop] if you want to stop navigation and re-plan the route.



3. En-route search: If you want to search the nearby facilities, such as parking lots and cafés, you can click this button. You can also set the specified facilities as transit places for searching.

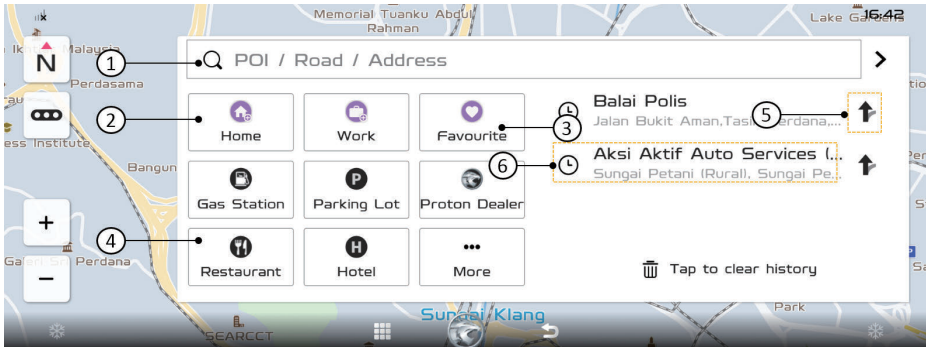


4. Route information: If you want to view the route planned by the system, you can click this button to display the information of the entire route.
5. [Setting]: Click to enter the setting screen.

Searching Destination

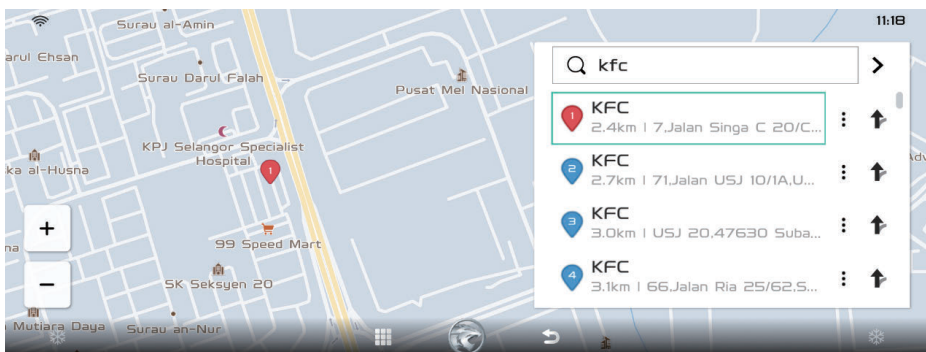
If the vehicle is connected to the network, the online map data can be used when searching the destination. Otherwise, the search result is based on the local map data. Therefore, the results of online and offline search may be slightly different.

Search Main Screen

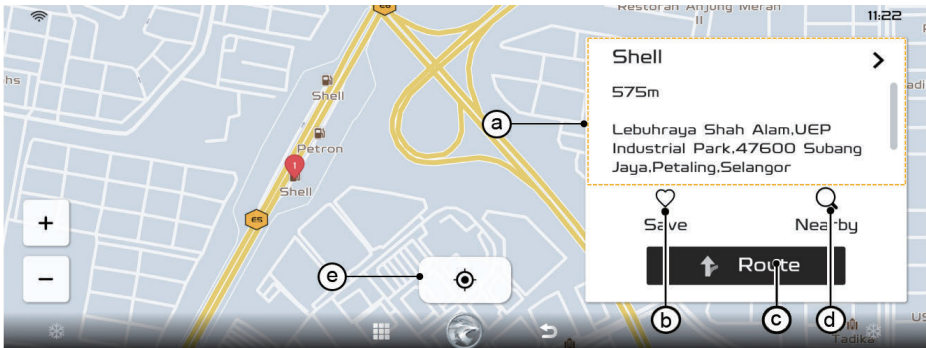


1. Keywords Search

Click location ① of [Search main screen] to search the keywords. You can enter keywords such as "KFC" and the search results will be displayed.

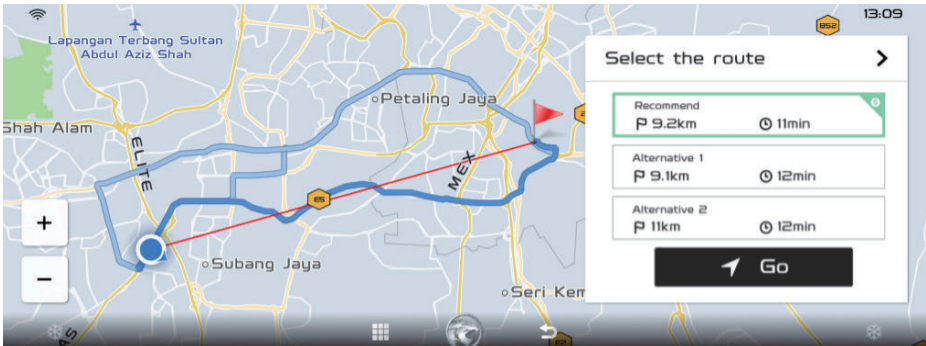


You can enter keywords such as "KFC" and the search results will be displayed.



Then select an address to view the search location in the map.

- a. [Quick facts]: Click to show the address, location, telephone and other information;
- b. [Save]: Click to add this location to favourites for searching it again conveniently;



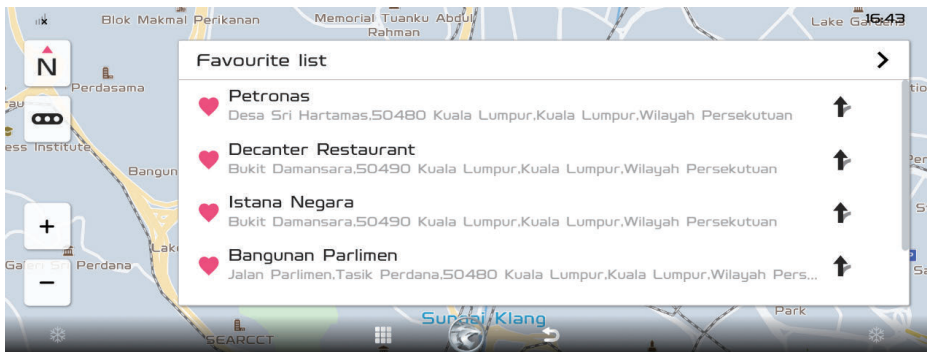
- c [Get directions]: Click to plan a route to the destination;
- d. [Nearby]: Click to search facilities and roads near the location.
- e. Return to the current location shown on the map.

2. Go home

Click location ② of the [Search main screen] to directly plan the route from the current location to your home. If the home address is not set, click to set the address first.

3. Favourites

If some locations are important, you can save them in [Favourites]. When you need to navigate to a location listed in favourites, just click ③ of the [Search main screen] to select the favourite list.



1

2

If some locations are important, you can save them in [Favourites]. When you need to navigate to a location listed in favourites, just click ③ of the [Search main screen] to select the favourite list.

4. Facilities near the current location

Click location ④ of the [Search main screen] to search the facilities near the current location.

5. Viewing and navigating historical destinations

If you want to go to a destination that you have navigated (route navigation), you can click location ⑥ of the [Search main screen] in the list of historical destinations to view the destination on a map and then navigate.

Or click the icon (location ⑤) at the back of the list to directly navigate to the destination.

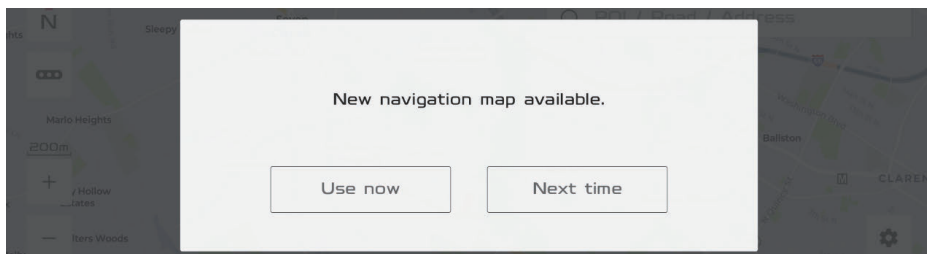
Navigation Update

Offline map data update

Please go to authorised PROTON service outlet and ask the staff to update your offline data.

Online map data update

If new map data is detected, the navigation system will download the map data in the background. Upon completion of downloading and update, a prompt will appear to remind the user to restart the navigation application to use the new map data.



Live Information

Notice on Vehicle Networking

The vehicle network provides users with live information such as [Weather], [Navigation] and [JOOX Music].

[Member Centre]: Provide Proton Link ID account login.

[Themes]: Provide downloading and updating functions of themes, wallpapers and screen savers.

[JOOX Music]: Provide music downloading and playing functions.

Weather

Click the [Weather] icon in the main interface to enter the weather interface. The weather forecast shows the weather condition of the user-defined city. Check the box to view detailed weather information.

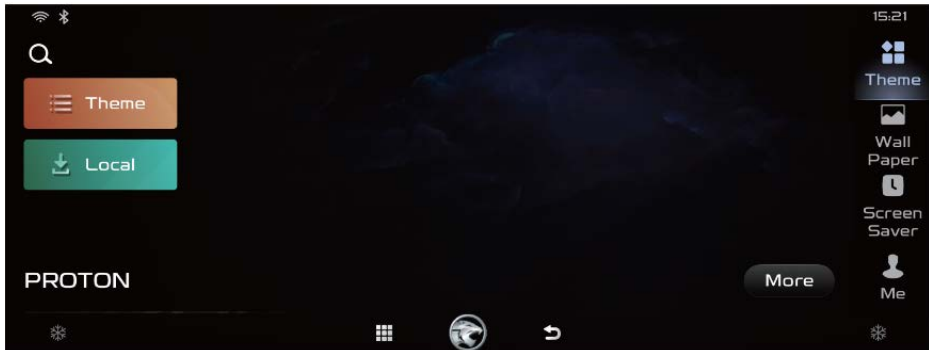
Click [Add City] to add weather information for multiple cities.



Weather data are for reference only. Local weather conditions need to be assisted by locating the current city and GPS signals. Access to weather data requires Internet connection.

Themes

Themes include [Theme], [Wall Paper], [Screen Saver] and [Me].



[Theme]: Online and local themes.

[Wall Paper]: Online and local wall papers.

[Screen Saver]: Online and local clock screen savers.

[Me]: Downloaded and applied themes, wall papers and screen savers.

Member Centre

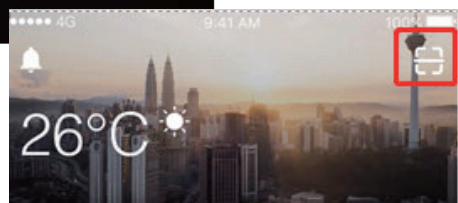
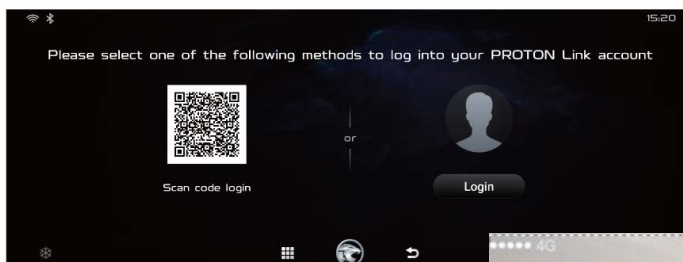


To log in member centre, make sure you have PROTON Link account.

If you do not have an account, you have to download the PROTON Link app via application store and sign up for registration. Please refer to section PROTON Link App Centre.

To enter Member Centre:

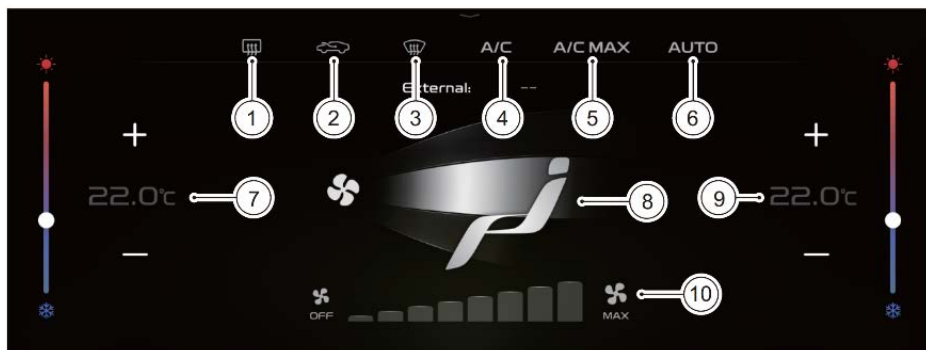
- Press "Member Centre" at the homepage;
- Using PROTON Link app QR code scanner to scan the QR code or log in manually.



Application Service

A/C


A/C introduction



1. [Rear windscreen defrosting]: Activate/deactivate the rear windscreen defrosting mode.
2. [Air circulation mode]: It can be switched between internal/external circulation.
3. [Front windscreen defrosting]: Activate/deactivate the front windscreen defrosting mode.
4. [A/C]: When this function is activated, the A/C system starts to cool.
5. [A/C MAX]: When this function is activated, the setting temperature is automatically adjusted to the minimum and the air volume is adjusted to the maximum.
6. [AUTO]: When this function is activated, the A/C will automatically adjust the air volume and cooling and heating according to the currently set temperature value.
7. [Front passenger side temperature]: The front passenger side air conditioning temperature can be adjusted.
8. [Air direction]: Current blowing direction is displayed. There are face-blowing mode, feet-blowing mode, face-blowing/feet-blowing mode, feet-blowing/ defrosting mode, and defrosting mode.
9. [Driver side temperature]: The temperature of the driver side air conditioning temperature can be adjusted.
10. [Air volume]: Adjust the air volume (0 (OFF)-8).

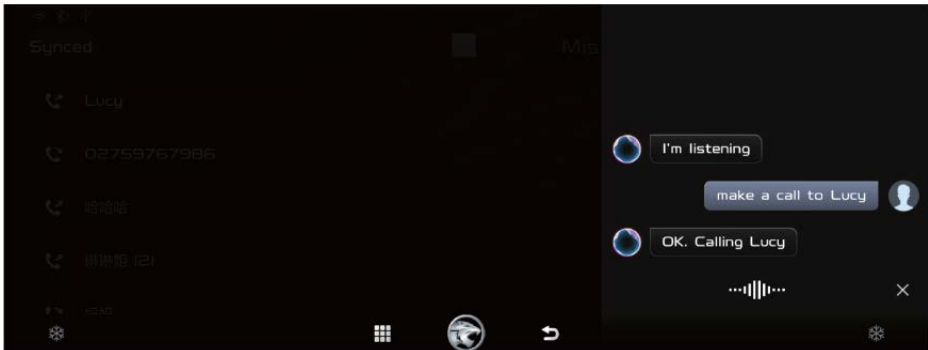
Voice Command

Wake up the voice command:

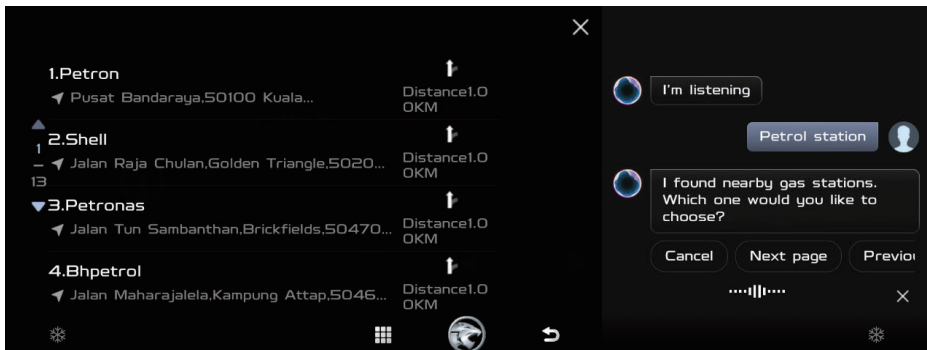
- Say Hi, Proton;
- Or press and release the  button on the steering wheel.

After being woke up, the voice command can enable the GKUI system to realize multiple functions:

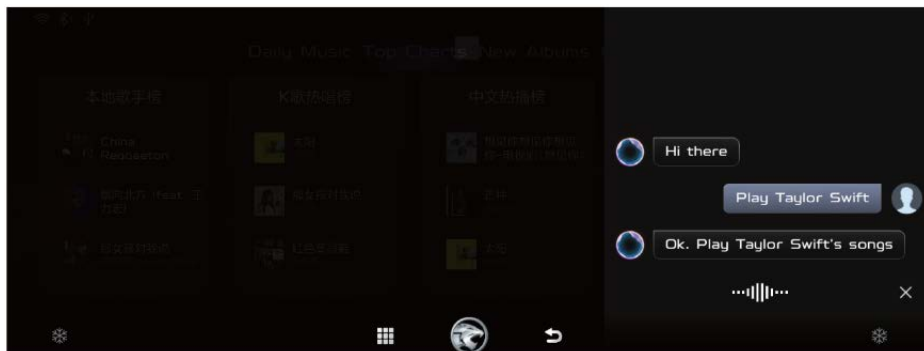
1. Make a phone call (after Bluetooth connection): You can make a phone call by voice command, such as "make a call to Lucy".



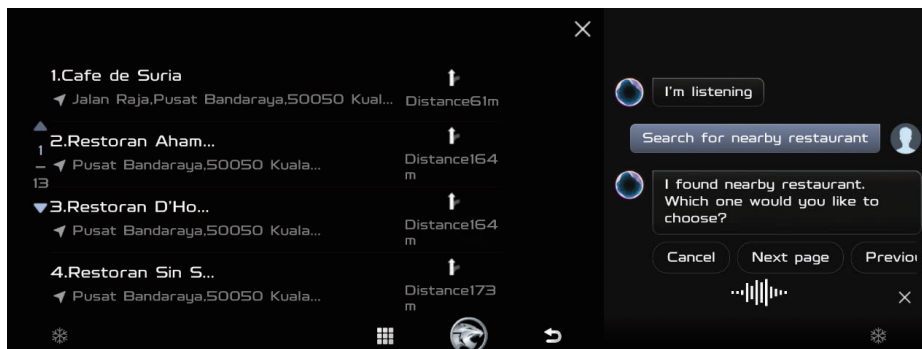
2. Navigate to a certain place: for example, "Petrol station" will result in the following interface, then the next page or the specified option can be selected by voice command for navigation.



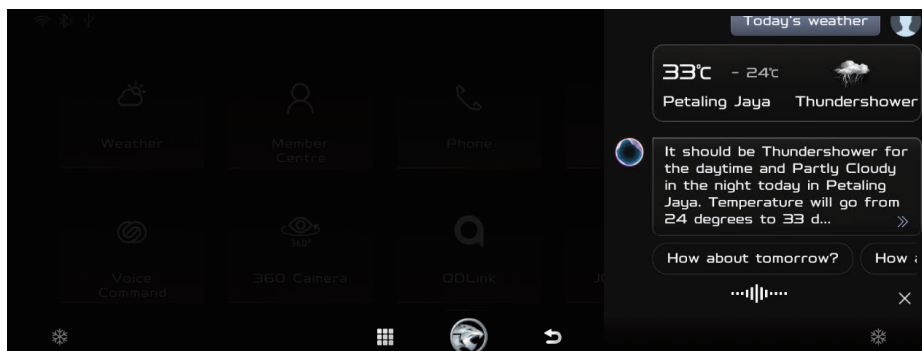
3. Play the songs of specified singer or specific song by voice command such as "Play Taylor Swift".



4. Search for nearby restaurant, hotels and other facilities by voice command such as "Search for nearby restaurant."



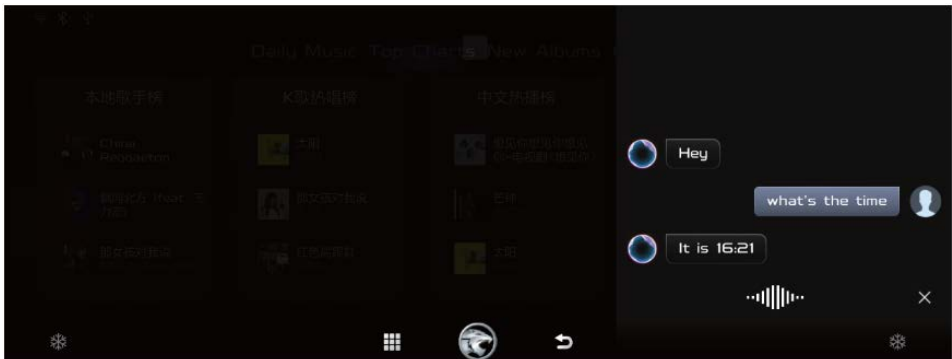
5. Check the weather by voice command such as "Today's weather".



6. Search other information by voice command such as "what's the time"

1

2



Voice Command List

Command that does not require wake up word activation

List of voice command (non-wake up word)

VOICE(NWU word)
stop playing
resume playing
exit song, exit music
open navigation
start navigation
close navigation
open road traffic
close road traffic
homepage

Command related to phone dialing, phone book and call history

List of voice command (Phone)

PHONE	
Make a call	Others
make a call	answer
telephone< phone number/somebody>	pick up
please call	hang off
Call <phone_number> for me	open the phone
Wanna dial the number <phone number>	connect bluetooth phone
Call to <phone number>	see the contact
	open the contact
	open the call history
	show the call history



Make sure you connect your phone to bluetooth.

Make sure you say the phone number without pause in between. ◀

Command related to online music application

List of voice command (online music)

MUSIC	
On/Off Music	Music Control
open music	play bluetooth music
on music	play usb music
music on	song name
pause song	what song is this
stop music	which artist
quit music	what is artist

MUSIC	
On/Off Music	Music Control
play <song>	who is the artist
listen to <song>	save this song to my favourite
play <artist>'s music	add this song to favourite
play <artist>'s song	favourite this song
play music by <artist>	previous song
listen <artist>'s music	previous music
repeat	next song
sequential playback	skip song
shuffle	

Command related to radio / tuner

List of voice command (radio / tuner)

RADIO	
On/Off Radio	Radio Control
on radio	save this radio to favorite
open radio	add this station to favourite
tuner on	favourite this station
stop radio	next radio
tuner off	next tuner
exit radio	next station
tune to FM <89.6>	previous radio
play FM < 89.6 >	previous tuner
tune to AM < 541 >	previous station
play AM < 541 >	

Command related to WiFi, bluetooth, screen, audio and 360 camera

List of voice command (setting)

SETTING		
Connect Control	Voice and light	AVM
open WiFi	louder	Open 360 camera
turn on WiFi	volume down	Open 360 vision
connect WiFi	softer	Check surrounding
open bluetooth	quieter	Close 360 camera
connect bluetooth	silence	Close 360 vision
open WiFi spot	sounds off	
close WiFi spot	mute off	
close WiFi	unmute	
off WiFi	lighten	
disconnect WiFi	turn screen brighter	
turn off bluetooth	lighten the screen	
close bluetooth	make screen brighter	
off bluetooth	darker the screen	
disconnect bluetooth	turn screen darker	
off WIFI spot	make screen darker	

Command related to air-conditioner, defogger and fan / blower

List of voice command (AC)

AC		
Temperature	Others	AC wind
open aircon	switch on defogger	fan level decrease to level <number>
aircond on	open defogger	wind level decrease to level <number>
turn on aircond	switch off defogger	increase fan level to <number>

AC		
Temperature	Others	AC wind
switch off AC	close defogger	increase fan speed to level <number>
aircond off	exit defogger	decrease fan speed to <number>
off aircond	defogger off	decrease fan speed to <number>
set temperature to 25	defogger exit	low fan
increase the temperature	switch on back defogger	set to low wind
decrease the temperature	open back defogger	change to low wind
lower down the temperature	back defogger on	adjust to low fan
maximum temperature	switch off rear defogger	turn wind low
AC hottest	exit rear defogger	medium wind
minimum temperature	exit back defogger	set to medium fan
AC coolest	open air purifier	change to medium fan
it's hot	switch on recycle mode	high wind
very hot	recycle mode on	set to high fan adjust to high wind
it's cold	on fresh air mode	turn fan high
very cold	switch on fresh air mode	
	fresh air mode on	

Command related to navigation / map

List of Voice Command (Navigation)

NAVIGATION		
Navigation	Navigation Control	Nearby Query
navigate	cancel navigation	find a nearby gas station
start navigation	exit navigation	find a nearby hotel
go to the hotel	stop navigation	find a nearby R&R
navigate to the supermarket	quit navigation	find a nearby masjid

NAVIGATION		
Navigation	Navigation Control	Nearby Query
drive me to cinema	open the Road Traffic information	find a nearby clinic
bring me to the hospital	close the Road Traffic information	find a nearby hospital
take me to the park	zoom in	I'm going to refuel
I want to go to school	zoom out	I'm going to withdraw money
I wanna go home	switch to 2D	I need to go to the toilet
I want to go to the post office	select 2D mode	I'm so hungry
to office	switch to head up	where am I
take me to office	select head up mode	
go home	switch to 3D	
go back home	select 3D mode	
back to home		
how many hours to go		

Command related to windows, sunroof and sunshade

List of voice command (vehicle control)

VEHICLE		
Open windows	Windows Control	Sunroof Control
open windows	open driver side window	open sunroof
windows open	roll down driver side window	close sunroof
close windows	roll down left rear window	activate sunroof
windows close	open down back left window	deactivate sunroof
roll down my window	open down right rear window	open sunroof shade
roll up all the window	open down back right window	on sunroof shade
open all windows	roll down passenger window	activate sunroof shade
roll down all windows	open down passenger side	close sunroof shade

VEHICLE		
Open windows	Windows Control	Sunroof Control
	window	
all windows open	open down co-driver window	off sunroof shade
close all windows	roll down front windows	deactivate sunroof shade
	open down back row windows	I want to see the stars
	roll down left windows	stop
	open down left side windows	pause
	roll down right windows	tilt sunroof
		get fresh air
		change air

Command related to weather, current time and current date

List of voice command (information)

INFORMATION	
Weather	Date
see weather	date
see the weather	today's date
today's weather	date for today
current weather	time
weather of tomorrow	time now
weather in Kuala Lumpur	what's the time
tomorrow's weather for Kuala Lumpur	today's date
tomorrow's weather of Malacca	
what about tomorrow	
how about tomorrow	
what about Kota Kinabalu	
do I need to bring umbrella?	

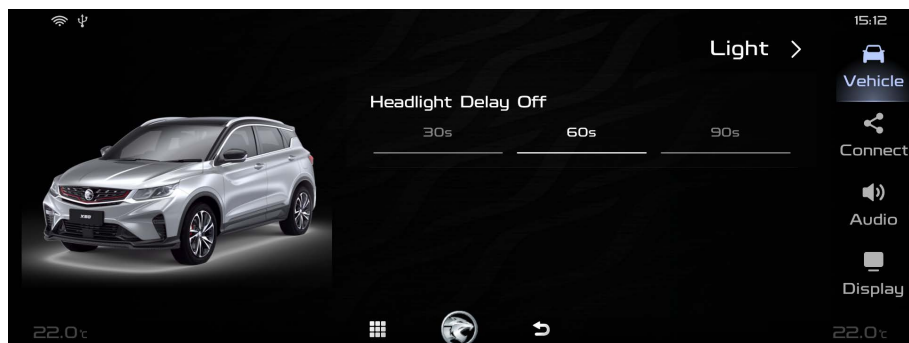
INFORMATION	
Weather	Date
is umbrella needed?	
need umbrella or not?	
tomorrow rainy or not?	
tomorrow cloudy or not?	
tomorrow sunny or not?	

Setting

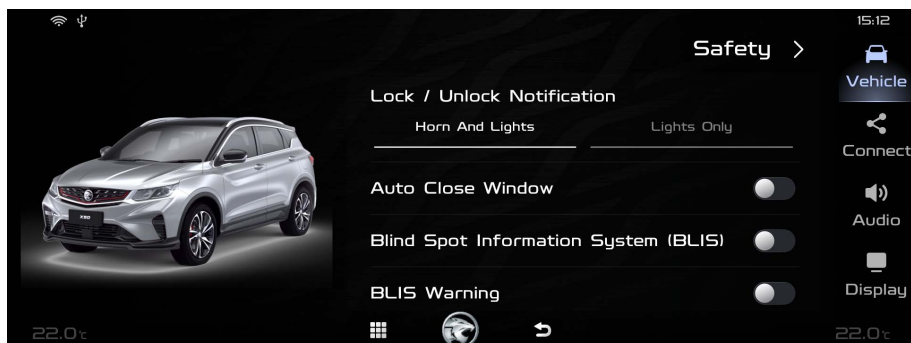
Vehicle

There are four options: [Light], [Safety], [Comfort] and [System], which provide common settings related to vehicles and can provide you with better driving experience and security settings.

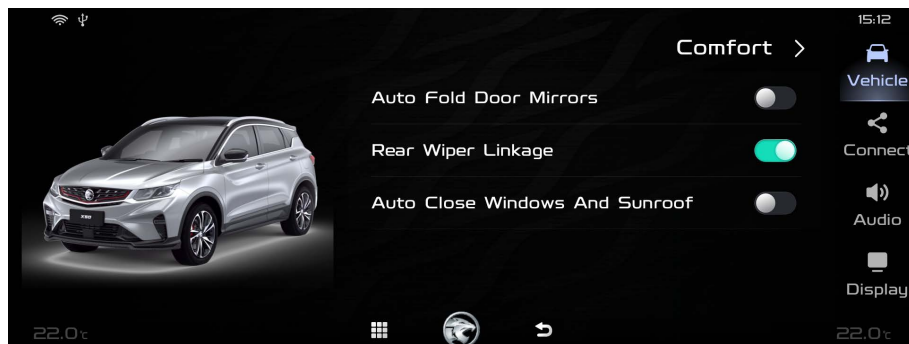




[Light] includes [Headlight delay off] and [Daylight driving lamp].



[Safety] includes [Lock/Unlock Notification] and [Auto Close Window].



[Comfort] includes [Auto Fold Door Mirrors], [Rear wiper linkage], and [Auto Close Windows And Sunroof].



1

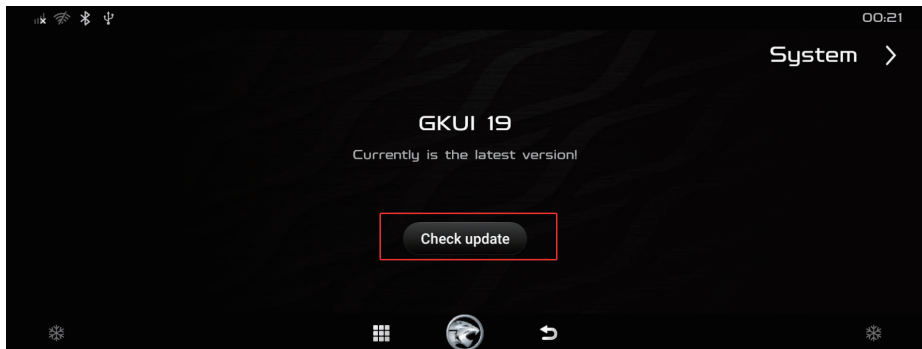
2

[System] includes [GKUI 19], [Restore Factory Setting], [Storage], and [About].

- [GKUI 19]: When there is an upgrade push, click [Update] to jump to "Upgrade" App to conduct the remaining upgrade operations.
- [Restore factory settings]: This function will restore the system to the factory state, while background service, navigation and voice recognition are not affected.
- [Storage]: The currently used space and the remaining space of the system are displayed.
- About: display the System version, Hardware version, Firmware version, XDSN, Bluetooth address, WLAN MAC.

OTA upgrade

The system supports online upgrade: Check for OTA version updates [Settings]-[System]-[GKUI 19].



During the upgrade, keep the transmitter started. Power failure may cause the system upgrade to fail. If the system cannot start normally, please contact PROTON service outlet. ◀

Connect

In the setting interface, enter the following interfaces by clicking the [Connect] button:



[Bluetooth]:

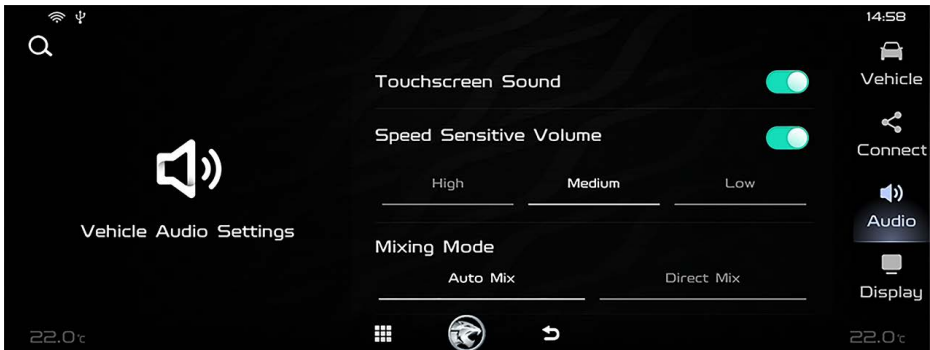
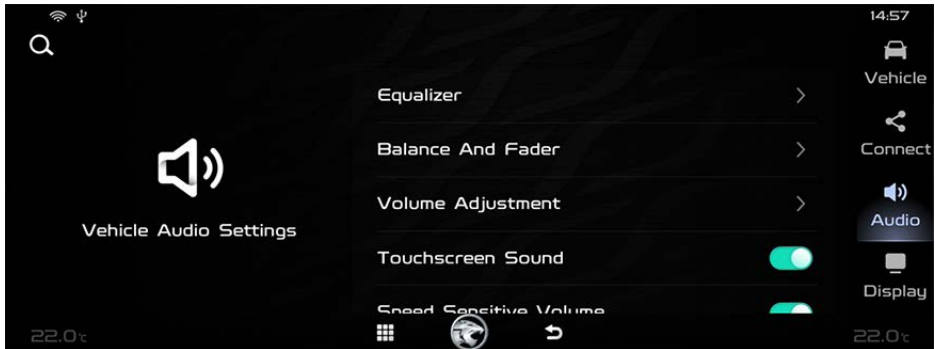
- You can connect, disconnect, and clear Bluetooth devices.
- [Device visibility]: You can turn it on or off.
- [Device name]: You can modify the Bluetooth name of the system. The system can accept up to 16-bit English or 8-bit Chinese name, but the name cannot be empty.

[WiFi]: You can select the available WiFi for connection.

[Personal hotspot]: You can share the system hotspot to provide network for other devices. The SSID of available WiFi can be used to modify the hotspot name. [Set up Wifi Hotspot] is used to modify the encryption method. [Connected devices] lists the devices currently connected to the hotspot. At most 5 devices can be connected simultaneously.

Audio

In the setting interface, enter the following interfaces by clicking the [Audio] button:



[Equalizer]: You can adjust different equalizer settings.

[Balance And Fader]: You can adjust different balance and fader effects.

[Volume Adjustment]: Adjust the volumes.

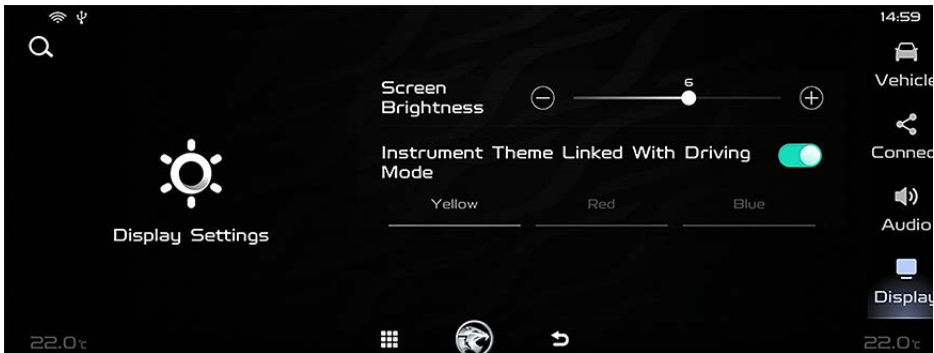
[Touchscreen Sound]: Set to turn the touch screen sound on or off.

[Speed sensitive volume adjustment]: As the vehicle speed increases, the system will automatically increase the multimedia volume to lower the tyre noise. You can set No, High, Medium, and Low.

[Mixing Mode]: Navigation and entertainment mixing settings include direct mixing and automatic mixing options, and the default option is direct mixing; Direct mixing: mixing navigation sound and media sound; Automatic mixing: the navigation sound is mixed with the media sound while the media volume is reduced.

Display

In the setting interface, enter the following interfaces by clicking the [Display] button:



[Screen brightness]: Adjust the brightness of the screen.

Instrument theme linked with driving mode: The default option is [Driving mode linkage], while you can specify the colour.

QDLink



Press [QDLink] to enter the QDLink interface. With QDLink, the screen of the mobile phone can be projected onto and can be operated directly on the screen of this unit.

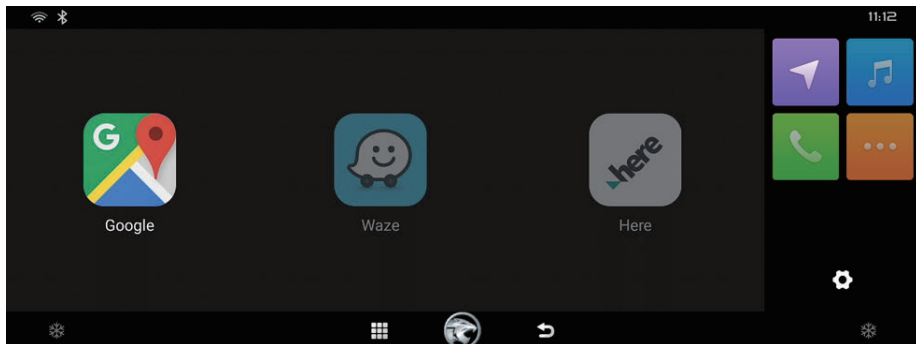
Establishing connection:

1. Plug in one end of the USB cable to the USB port in the centre armrest compartment.
2. Plug in another end of the USB cable to your smartphone.
3. Select [QDLink] icon on the unit screen.
4. Select the [QDLink] icon on your Android Smartphone.
5. Continue to follow the instructions as prompted by [QDLink] application.

[?]: Help interface for QDrive connection.

Main interface of QDrive:

Main interface of QDrive:



- [Google Maps icon]: Mobile navigation mapping of QDrive;
- [Waze icon]: Built-in Bluetooth music of QDrive;
- [Here icon]: Built-in Bluetooth phone of QDrive;
- [More apps icon]: More applications of mobile mapping in QDrive;
- [Settings icon]: Setting items of QDrive.

List of operating systems supported by the phone:

- Android system: Android 5.0 and above;
- IOS system: IOS 10.0 or above, iPhone 5S or above.

360 Camera *

Entering 360 Camera

Click the [360 Camera] application icon or engage into R gear to start the 360 Camera.

Engage into R gear to display the rear view screen.

Front view



Rear view




1

2

Exiting 360 Camera

Click the Return button or 360 Camera button in the upper left corner to exit the 360 Camera.

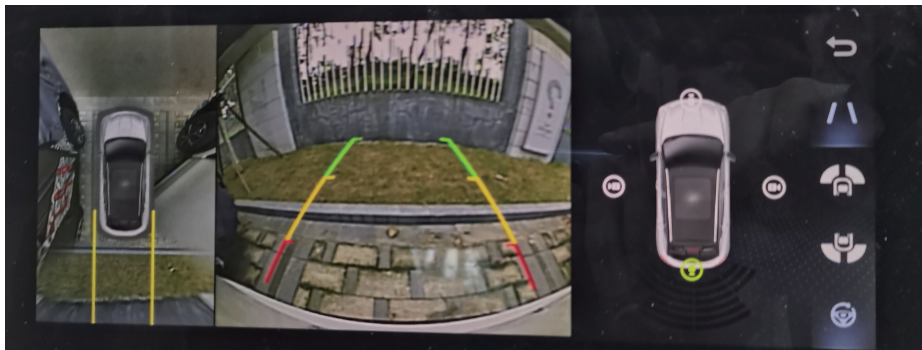
Single View Switching

In the non-R gear, you can click the four cameras  on the left of the vehicle to switch among the front, rear, left, and right single views.



Dynamic auxiliary line

You can click the dynamic auxiliary line button  to display the auxiliary line if R gear is engaged.




Multiview switching

You can choose front left and right views  and rear left and right views  respectively.



Steering linkage switch

Click the steering linkage switch  to activate or deactivate the user steering linkage function. If this function is activated, you can enter the steering linkage function page when turning the steering wheel.

Troubleshooting

Common Faults and Troubleshooting

Please verify the following conditions before confirming a fault as a product defect

The current vehicle position displayed on the navigation system may not be consistent with the actual position under the following conditions:

- When entering one branch of Y interchange, the current vehicle position may be displayed on the other branch because of small bifurcation angle.
- When on a city street, the current vehicle position may be displayed on the opposite lane or not on the lane.
- When the map is switched from the maximum zoom level to another level, the current vehicle position may be displayed on another road.
- When the vehicle is boarding a ferry or vehicle transporter, the current vehicle position may still be displayed as before boarding.
- When driving out of underground parking lots, parking buildings or roads with many curves.
- When driving in a traffic jam.
- When driving in slippery road environment (such as sand, snow, etc.).
- When the tyre has been changed recently (especially when the spare tyre or studless tyre is changed).
- When the vehicle uses tyres of unspecified models.
- When the pressures of four tyres of the vehicle are inconsistent.
- When the replacement tyre is worn or has been used out of date (especially when the studless tyre has been used for two seasons).
- When driving near tall buildings.
- When the vehicle is fitted with the roof rack.
- When driving on the highway and the long-distance route is planned and loaded, continuing to drive will automatically enable the global navigation satellite system for map matching or use updated navigation information to locate the current vehicle position (this process may take several minutes).

Due to search status or driving position, correct route navigation may not be displayed, and the following are normal conditions:

- When driving on a straight road, the navigation information of going straight is given.
- Navigation information may not be displayed when turning at an intersection.
- The navigation system may not display navigation information at certain intersections.
- U-turn signals may appear at some non-U-shaped intersections.

- Entrance indication may appear in the non-entrance area (non-entrance area refers to underground passage, etc.).
- If the route to the actual destination does not exist or is too small, another location may be navigated.
- If the vehicle deviates from the planned route, it may give wrong voice navigation. (For example, Turn at the intersection where the navigation is displayed to go straight ahead)

After the route plan is loaded, the following conditions may occur, which are all normal.

- When turning at an intersection, the position displayed on the navigation may not be consistent with the current position.
- When driving at high speed, route planning may take a relatively long time.

Possible causes

1. Faults occurring during operation or installation may be mistaken for physical equipment faults.
2. If the equipment fails, please try the following suggestions.
3. If the problem still cannot be solved, please contact authorised PROTON service outlet.

Problems	Possible causes
Red or green dots on the screen	Because LCD is manufactured by using high-density technology, 0.01% of the total pixels may have defects or insufficient illumination
No sound or image	Has the vehicle system switched to [ACC] or [ON] mode? Has the navigation system been turned off?
There is navigation screen but no sound	Is the volume setting too low? Is mute mode set
The corners of the display screen are dim after power-on	It is normal for the multimedia display screen to be slightly dim after long-term use, which is not a fault. If the multimedia display screen is deep dark, please contact authorised PROTON service outlet for help.
Only one speaker is operative	Whether the volume adjuster or the sound balance controller is set to only one side
External device is inoperative	Has the external device been connected with a standard connection cable
The last play mode fails to be loaded after power-on	If files from external file sources such as USB, iPod and Bluetooth devices are played before power-off, such files may not be loaded but the last play mode will be displayed after power-on next time.

Problems	Possible causes
	If the relevant equipment is not connected properly, it will be played in the operation mode with higher priority than the last play mode
	If the previous play mode cannot be loaded, it will be played in the operation mode with higher priority

3. If the problem still cannot be solved, please contact authorised PROTON service outlet.

Problems, Possible Causes and Solutions

Problems	Possible causes	Solutions
The system cannot be turned ON	Fuse is blown	Replace a proper fuse If the replaced fuse is blown again, contact authorised PROTON service outlet
	Improper connection of equipment	Verify that the device is properly connected
System is inoperative	The vehicle battery is low in voltage.	Charge the vehicle battery / Change to new vehicle battery
Poor screen colour/ tone quality	Brightness, saturation and contrast settings are not properly set.	Set to proper brightness, saturation and contrast in display settings
		If the problem still exists, please contact authorised PROTON service outlet
No sound	The volume setting is too low	Set to proper volume in sound setting
	Poor connection	Check if the the device is properly connected.
	No sound will produce during the fast forward, fast rewind, scan or slow play of device.	Cancel the fast forward, fast rewind, scan or slow play
Poor sound or image quality	The changeover switch vibrates.	Because of vibration, sound and image may be distorted. Once vibration stops, the equipment will return to normal.
	Poor image colour/tone quality	Use images with high colour/tone quality

Problems	Possible causes	Solutions
USB is inoperative	USB storage device is damage	Reformat the USB storage device to FAT16/32, exFAT, NTFS
	USB storage device is dirty	Clean the USB storage device and USB slot multimedia unit
	Use of additional purchased USB hub	Insert the USB storage device directly into the USB slot provided in vehicle.
	Extended USB cable is used	Insert the USB storage device directly into the USB slot provided in vehicle.
	The USB storage device used is not provided with metal cover	Use standard USB storage device
	Hard disk memory, CF memory and SD memory are used.	Use standard USB storage device
	No music files to play	Only use files with supported file formats. Only files in MP3, WMA, OGG and FLAC formats are supported.

PROTON Link Mobile App Download

Please download "PROTON Link" app in application market. For iOS mobile phone, please search for "PROTON Link" in the Apple App Store. For Android mobile phone, please search for "PROTON Link" in the Google Play Store. For HuaWei mobile phone, please search for "PROTON Link" in the AppGallery.

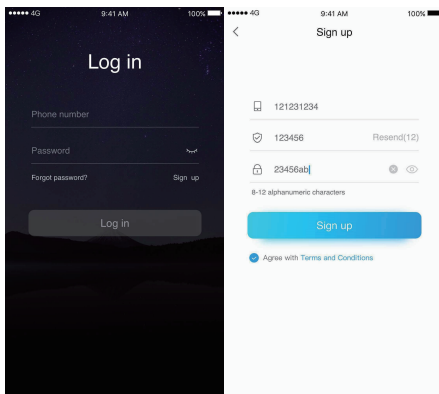
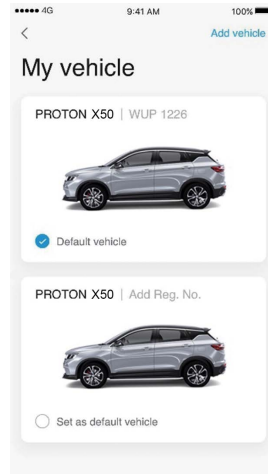
Create new account

1. Open the PROTON Link App, press "Sign up", and enter the mobile phone number that you filled in during the first registration of this vehicle.
2. Set the login password to complete the account registration. When you log in for the first time, your vehicle list will appear automatically.

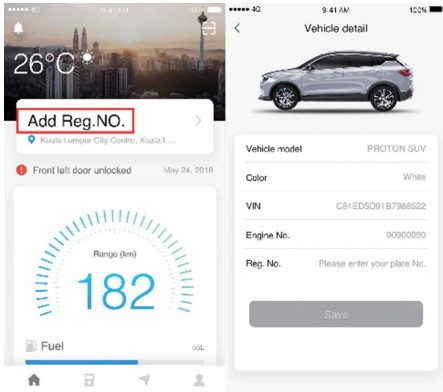
i The earliest purchased Proton vehicle will be the default vehicle in case you purchase multiple Proton vehicles. ◀



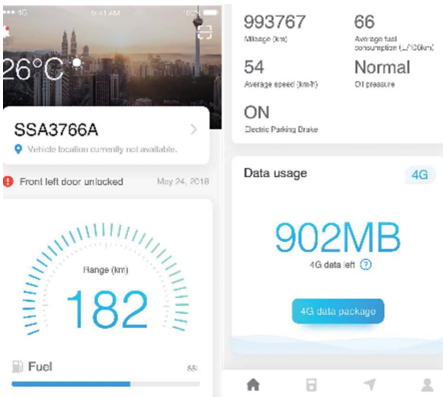
After the account is created, the PROTON Link service is turned on. When you have multiple Proton vehicles, you can switch models by selecting on the vehicle you prefer. ◀



Home page



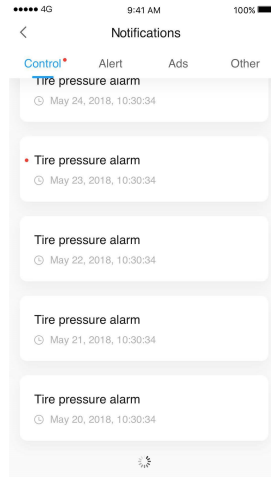
Press “Add Reg. No.” in (the red box) to enter the vehicle detail page, add the vehicle information and press Save to return to home page.



The home page shows weather information, vehicle status, dashboard and internet data usage information.

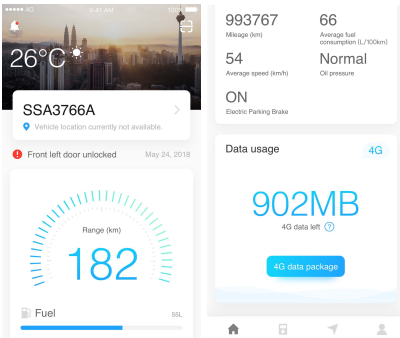
Notification

Press "Control" icon at the upper left corner of the page to view the vehicle remote control execution results, alert information, advertisements and other types of messages.



Dashboard

Slide up the home page to view dashboard information, total range, total mileage, average fuel consumption, average speed, oil pressure and electric parking brake (EPB) status.

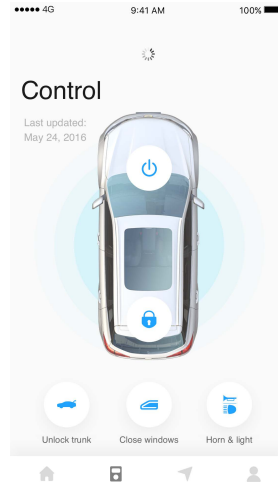


Slide up further for vehicle internet data usage information.

Remote control



1. You are required to activate the PIN code settings. this 4 Digit PIN code will be used to operate remote control feature.
2. Subject to Mobile Network coverage and security purpose, this operation may take time.
3. You are advised to be close to the vehicle when performing this operation. this is to avoid the door being opened by intruder.



【 🔒 】 : Press this icon to enter the remote control page.

【 🔒 】 : Press and hold this icon to lock the doors.

【 🔓 】 : Press and hold this icon to unlock the doors.

【 🚪 】 : Press and hold this icon to open or partially open the windows.

【 🚪 】 : Press and hold this icon to close the windows.

【 🚪 】 Press and hold this icon for ventilation.

【 🔊 】 : Press and hold this icon to sound the horn.

【 🚗 】 : Press and hold this icon to open the tailgate. If the tailgate is not opened within 30 seconds, it will be locked again.

【 🔌 】 : Press and hold this icon to start engine.


【 🌬️ 】 : Press and hold this icon to turn on AC.


【 🌬️ 】 : Press and hold this icon to turn off AC.


1


2


Map

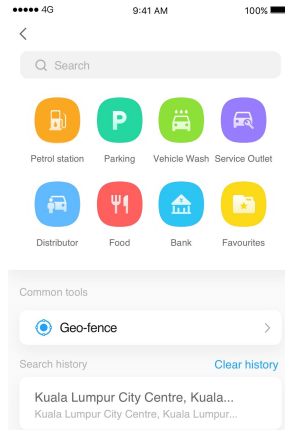
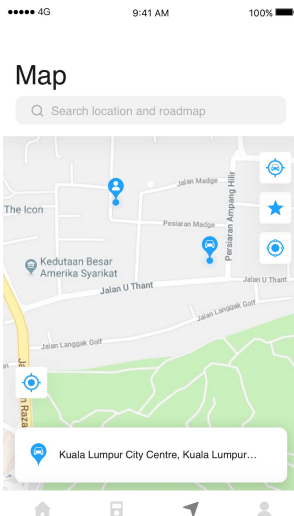
【】: Press this icon to enter the map interface.

【】: Press this icon to show your current location. Your location will be shown on the map.

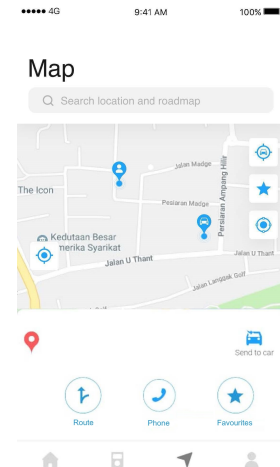
【】: Press this icon to show your current vehicle location. Your vehicle location will be shown on the map.

【】: Press this icon to show your current vehicle location. Your vehicle location will be shown on the map.

【】: Press this icon to set the fence range.





Select a location by pressing your finger on the map to set your destination. A banner will pop up as follows:




POI search


1. Press the search bar above the map to enter the search interface.
2. Press keywords in the search bar to find the destination you are interested in.
3. Press on the POI icon to see the points of interest you want to go. For example, press on "Petrol Station" and the map will show the fuel stations within 5 km.

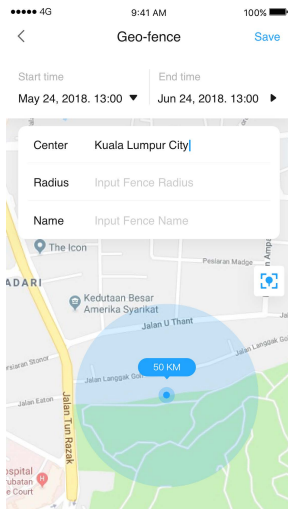
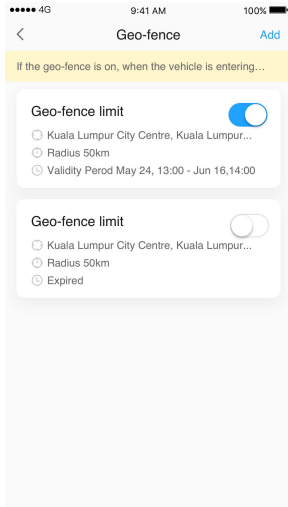
【】: Press this icon to send the target destination to the navigation system in the vehicle.

【】: Press this icon to use the navigation on your phone to get to the destination.


【】: Press this icon to save the address to your favorites list.

Geo-fence

Press  icon at your map interface of your phone to set the fence range. When the vehicle exits or enters the set range, it will send a notification to your mobile phone to remind you.

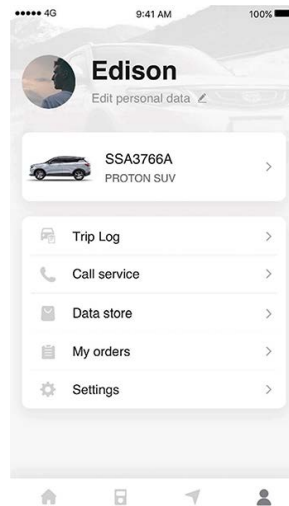


About “My Account”

Press  to enter your exclusive page.

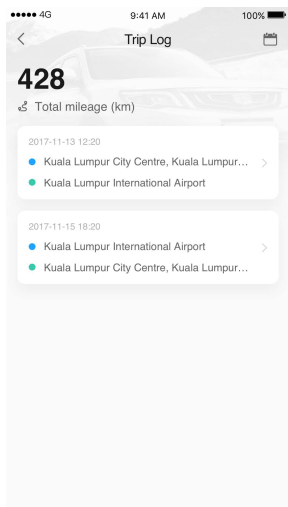
My account

My account page can be edited to change personal information. You can view vehicle information, driving logs and other information in the list.

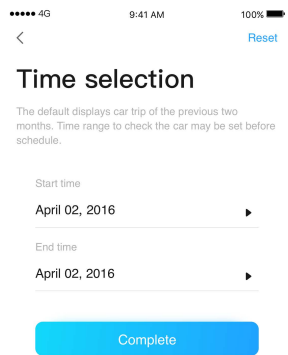


Triplog

1. Press "Trip Log" to view your recent travel history.



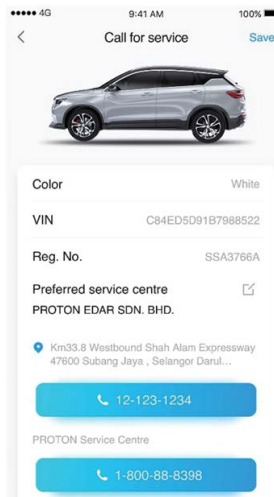
2. Press "Time selection" to query the time range of the trip log.



Call service

Note: In order to use this function, you need to set the contact number of your preferred service centre. Refer to topic "My service centre".

In the "Call for service" column, press the shown phone number to call your preferred service centre.

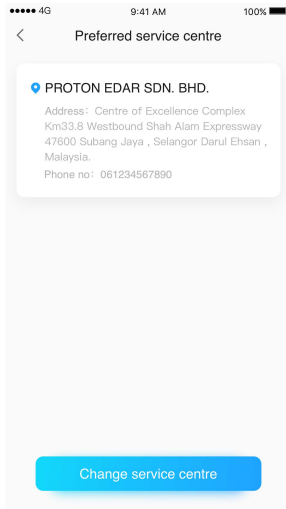


My service centre

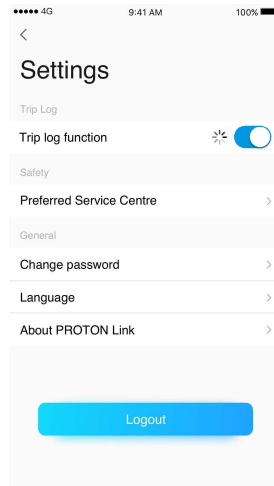
Press “Preferred service centre” to enter the setting page.



The preferred service centre by default is the service centre where you purchased the vehicle, which can be customized and modified later. ◀



Settings



1. Press the “Trip log function” switch to enable or disable the trip log function.
2. Press “Preferred Service Centre” to customize and modify the details of your preferred service centre.
3. Press “Change password” to modify your login password.
4. Press "Language" and select the type of language you need.
5. Press “About PROTON Link” to view the current version.

1

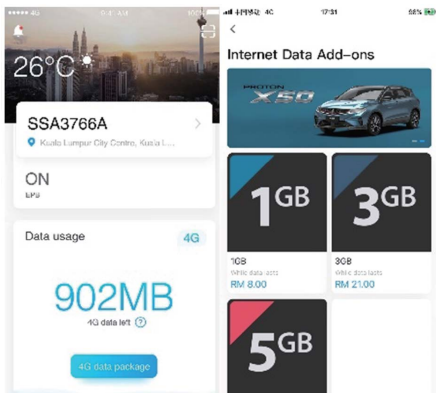
2

Internet Data Add On

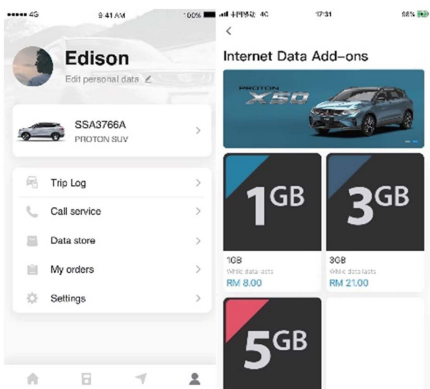
In case you need to top up your internet data, there are two methods to get the internet data add on.

Data Add On via Proton Link

- Via Proton Link app (at homepage)



- Via Proton Link app (My Account-Data store)



Select your preference for internet data add on packages and follow the instructions given.

Data Add On via MyProton app

i To purchase data add on via MyProton app, make sure you have MyProton app account. ◀

Download

Please download "MyProton Official" app in application market.

For iOS mobile phone, please search for "MyProton Official" in the Apple App Store.

For Android mobile phone, please search for "MyProton Official" in the Google Play Store.

Create new account

Open the MyProton Official App, press "Sign up" for registration. Verify email and activation account success then login.

MYPROTON OFFICIAL: VERIFY YOUR EMAIL ADDRESS

Thank you for creating an account with MyProton Official.
Verifying your email address is one step closer to joining us.
Please click the verify button to complete the process.

VERIFY

Not working? Copy and paste the address below into your browser:

<https://verify.proton.com/customer/verify?token=2020-05-20T10:05:15Z>

CONNECT WITH US

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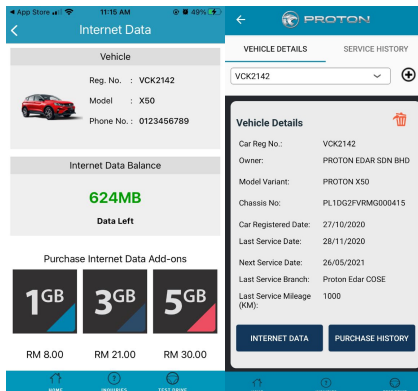
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Activation Account

Success! Your account has been activated successfully.

i It is important that the correct email address is being used during sign up. ◀

- MyProton app
 1. Login
 2. Select "MyCar"
 3. Select "+" to key in car registration number and other details.
 4. Select "ADD CAR" to save the record. The vehicle details will appear.
 5. Select "INTERNET DATA" to purchase internet data add on packages and follow the instructions given.





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PERUSAHAAN OTOMOBIL NASIONAL SDN. BHD. (100995-U)

HICOM Industrial Estate, Batu 3,
P.O Box 7100, 40918 Shah Alam,
Selangor Darul Ehsan, Malaysia.
Fax: +603 5191 1252

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